



SECTION 12

NON-REGISTERING AND UNREADABLE METERS AND METER MAINTENANCE

Bills for service will be based on an estimate if a meter fails to register the volume of water consumed or cannot be read due to safety and access issues. In estimating consumption, due consideration will be given to past use and fluctuations in usage caused by seasonal changes or known service interruptions.

Where a meter cannot be read or maintained without undue difficulty because of an obstruction, reasonable efforts will be made to notify the customer to correct the condition. The customer may be charged an obstructed meter fee and/or assessed other reasonable charges to clear obstructions which will be added to the customer's water bill. The District has the right to discontinue the service if the condition is not corrected. Where service is turned off for such cause, the District may require payment of a restoration fee as provided for in the Schedule of Rates and Charges.