REGULATIONS GOVERNING WATER SERVICE TO CUSTOMERS PAGE NUMBER 15 OF THE EAST BAY MUNICIPAL UTILITY DISTRICT





SECTION 15

DISCONTINUATION OF SERVICE

Water service may be discontinued for reasons as follows:

AT CUSTOMER'S REQUEST

Water service will be turned off on the date requested by the customer, except Saturdays, Sundays, and holidays, provided sufficient advance notice is furnished to the District. The customer will be held responsible for all service rendered to his premises until the District has received notice to terminate such service.

FOR NONPAYMENT OF BILLS

Water service may be discontinued by the District if a bill for water service charges and applicable sewer charges included as part of the District's bill is not paid within 15 days following the due date, or if a bill for service at a previous location is not paid within 15 days after mailing or presentation at the current location.

FOR NONCOMPLIANCE WITH THESE REGULATIONS

Water service may be discontinued, reclassified, or removed by the District for failure to comply with any of the regulations governing water service to customers.

If service is turned off for failure to pay a bill or for violation of regulations, the District may require payment of a service restoration charge as set forth in the Schedule of Rates and Charges in addition to all overdue District bills before restoring service.

In the event the customer turns on the water service or allows or causes it to be turned on after it has been turned off for the above reasons, the District may again turn off the water service, and may charge and collect a service restoration charge for each such event in addition to other amounts due from the customer before restoring water service.