



Water Recycling **EMERGENCY CONTACT LIST**



To be displayed at each site where recycled water is used.

Shall be displayed at all times in a location accessible to landscape maintenance personnel.

Customer Emergency & Violation Procedures:

1. In the event of an **emergency** involving the recycled water system, the user shall immediately notify EBMUD by phoning the Customer Call Center at 1-866-40-EBMUD (**1-866-403-2683**, toll free), available 24/7. Emergencies include, but are not limited to, pipeline breaks in the distribution system and any cross connection between the user's potable water and recycled water systems.

Customers also need to inform EBMUD of any other **violation** (see Self-Monitoring Report form), as follows:

- Monday – Friday, 8:00 a.m. – 4:30 p.m., call **1-510-287-1631**
 - After 4:30 p.m. and on weekends, call **1-866-40-EBMUD** (toll free)
2. Customers who are supplied with **secondary-treated** recycled water also need to immediately inform the Regional Water Quality Control Board of any **violations** (see Self-Monitoring Report form), as follows:
 - Monday – Friday, 8:45 a.m. – 5:00 p.m., call **1-510-622-2305** or **1-510-622-2369**
 - After 5:00 p.m. and on weekends, call **1-510-622-2369**

Other useful water recycling numbers:

California Department of Public Health, Recycled Water Unit: **1-805-566-9767**

California Department of Water Resources, Water Recycling & Desalination Branch: **1-916-651-7200**

Regional Water Quality Control Board, San Francisco Bay Region: **1-510-622-2300**

U.S. Environmental Protection Agency, Water Recycling & Reuse: **1-415-972-3415**