



**SCHEDULE C**

**CHARGES FOR SPECIAL SERVICES**

**A. METER TESTING**

Charges for meter testing will be in accordance with the following schedule:

SIZE OF METER	TESTING CHARGES
5/8", 3/4", and 1"	\$56.00
1-1/2" and 2"	\$44.00 On Site \$114.00 Pull/Test
3" and larger	\$268.00 On Site Actual Cost Pull and Test

**B. SERVICE INTERRUPTION**

The charge for shutting off water service due to non-payment of a water bill is..... \$33.00

The charge for restoring service after payment has been received during regular office hours is ..... \$33.00

The charge for restoring service between 5 p.m. and 8 a.m. or on Saturday, Sunday or on a holiday is ..... \$50.00

A Service Trip charge of \$33.00 shall be paid in the event of the following occurrences in the field: 1) payment collection; 2) payment extension; and 3) any additional field stops to shut off service beyond the initial service interruption, including EBMUD locking the meter if the customer self-restores water service prior to making payment. (See Section M.)

An additional charge for removing the meter due to non-payment or unauthorized water use is..... \$199.00

**C. RETURNED PAYMENT CHARGE**

A charge of \$27.00 shall be paid for each check or electronic transaction received as payment to the District that is returned unpaid from a financial institution.



**SCHEDULE C**

**CHARGES FOR SPECIAL SERVICES  
(continued)**

**D. PROCESSING FEES FOR DELINQUENT CHARGE COLLECTION THROUGH LIENS AND PROPERTY TAX BILLS ON MULTI- FAMILY RESIDENTIAL ACCOUNTS**

For multi-family residential accounts, the District may place liens on parcels with unpaid charges and collect unpaid amounts on parcels' property tax bills. Multi-family residential accounts are any residential accounts where a water meter serves two or more dwelling units.

- |   |   |
|---|---|
| 1. Lien Filing Fee  | \$155 per Lien  |
| 2. Lien Removal Fee   | \$71 (in Alameda County) and \$64 (in Contra Costa County) for first lien removed                                     |
|   | \$23 (in Alameda County) and \$15 (in Contra Costa County) for each additional lien removed at the same time          |
| 3. Property Tax Transfer Fee<br>Unpaid Charges with Liens Recorded    | \$20 plus county auditor's fee (1.7% of collected amount for Alameda County; \$3 per parcel for Contra Costa County)  |
| 4. Property Tax Transfer Fee<br>Unpaid Charges without Liens Recorded | \$137 plus county auditor's fee (1.7% of collected amount for Alameda County; \$3 per parcel for Contra Costa County) |

**E. WASTEFUL USE CHARGE**

A charge of \$46.00 shall be paid to cover the monitoring costs incurred by the District if, after written notification, excessive water use is not curtailed.

**F. FLOW-RESTRICTOR INSTALLATION**

The charge for District installation of a flow-restricting device on any service that continues excessive water use, after written notification, will be in accordance with the following schedule:

- |   |          |
|---|----------|
| 1. On services two-inches and smaller - |          |
| 5/8" and 3/4"                           | \$ 53.00 |
| 1"                                      | 53.00    |
| 1-1/2"                                  | 187.00   |
| 2"                                      | 187.00   |



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CHARGES FOR SPECIAL SERVICES  
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**F. FLOW-RESTRICTOR INSTALLATION  
(Continued)**

2. All others -

The charges for installing flow-restricting devices on water services, other than those in the above schedule, shall be the actual cost of installing the device, as determined by the District, including engineering, equipment, material, labor and related overhead expenses.

**G. NOTICE OF WASTEFUL USE AND FLOW-RESTRICTOR CHARGES**

For the purposes of Sections E and F above, written notification shall:

1. Specify the date by which excessive use must be curtailed to avoid further enforcement action; and
2. Be sent by certified mail (return receipt requested) or by other written means which would be sufficient for obtaining personal service in a legal proceeding.

**H. RESCINDED 12/10/96**

**I. COMMERCIAL BACKFLOW DEVICE ANNUAL CERTIFICATION CHARGE**

Where it is probable that a pollutant, contaminant, system or plumbing hazard may be created by a water user, or where the water system is unstable and cross-connections may be installed or reinstalled, an approved backflow prevention device of the proper type is required for all commercial accounts at the customer's expense.

1. The charge for administering the Backflow Program Certification for commercial accounts is (annually) ..... \$59.00
2. The charge for District staff to conduct a *Change of Responsible Party* or *Change of Use Survey* or to respond to a commercial customer's request for a backflow/cross connection survey, an initial or follow-up backflow inspection ..... \$49.00/hr.
3. The charge for backflow testers to be placed on the District's list of certified testers..... \$100.00



**SCHEDULE C**

**CHARGES FOR SPECIAL SERVICES  
(continued)**

**J. COMMERCIAL BACKFLOW DEVICE VIOLATION**

For those customers where the service has been terminated for failure to meet the District's Backflow Program requirements, a charge will be made to cover District cost pursuant to the termination and restoration of service ..... \$199.00

**K. LATE PAYMENT PENALTY AND INTEREST**

For those customers with outstanding overdue balances exceeding \$10 at billing, a charge equivalent to 1.5% of the overdue balance (minimum charge \$1) will be made to recover foregone interest on District money, and District cost to process overdue accounts. Customers in the Customer Assistance Program shall be exempt from the late payment penalty and interest.

**L. PROCESSING FEE FOR INTERVENING WATER SERVICE AGREEMENT**

The charge for the District to process an intervening water service agreement for a participating landlord in the District's automated landlord sign-on service is ..... \$27.00

Requests to modify intervening water service agreement property account information must be submitted in writing and can be dropped off, mailed or faxed to an EBMUD business office.

The charge for each written request to modify the original intervening water service agreement by adding to or deleting property account information from the original agreement is..... \$27.00

**M. SERVICE TRIP CHARGE**

The charge for District staff to perform special services for customers is..... \$33.00

The charge shall be applied for, but is not limited to the following:

- 1) payment collection in the field;
- 2) payment extension in the field;
- 3) additional field stops beyond the initial service interruption to shut off service due to non-payment, including a field stop to lock the meter if the customer self-restores water service prior to making payment;
- 4) follow-up site visits to customers who have not complied after the District's notification to correct an obstructed meter condition.
- 5) field inspections conducted at the customer's request.



SCHEDULE C

CHARGES FOR SPECIAL SERVICES  
(continued)

**N. PUBLIC HYDRANT METER ACCOUNT ESTABLISHMENT CHARGES**

Customers can request a 3-inch hydrant meter that can be hooked up to a public fire hydrant to measure water use at a property site. Customers are required to: 1) provide hydrant meter readings every two months, within 2 weeks of the meter read due date; 2) return hydrant meter equipment within one month following a meter use period; and 3) renew the hydrant meter permit and exchange the hydrant meter equipment within eleven months from the date of issuance, if continued use is desired.

The charge to establish water service  
for a hydrant meter is..... \$89.00

The charge to renew a hydrant meter account  
at the end of a 12-month period is ..... \$89.00

If a field stop is required to establish a new account, a \$167 site visit charge shall be paid in addition to the \$89 account establishment charge. (See Section O.)

**O. PUBLIC HYDRANT METER ACCOUNT SITE VISIT CHARGE**

The charge for a Field Services Representative to conduct a hydrant  
meter site visit to perform special services for customers is..... \$167.00

The charge shall be applied for, but is not limited to the following:

- 1) reading hydrant meters for which the two-month reading was not submitted by the customer;
- 2) retrieving hydrant meter equipment from a customer site;
- 3) delivering hydrant meter equipment to a customer; and
- 4) establishing or renewing a hydrant meter account in the field.

