CUSTOMER ASSISTANCE PROGRAM
OUTREACH TO CITIES

September 11, 2018
District-wide CAP Participation by Ward

Customer Assistance Program Participants (6562 participants)

- WARD 1 - Lesa R. McIntosh (877 participants)
- WARD 2 - John A. Colman (213 participants)
- WARD 3 - Margurite Young (619 participants)
- WARD 4 - Andy Katz (676 participants)
- WARD 5 - Doug Linney (1099 participants)
- WARD 6 - William B. Patterson (2357 participants)
- WARD 7 - Frank Mellon (721 participants)
Emeryville staff supports offering a discount to its sewer collection charges

- Administer through District’s CAP
- Using District qualifying and recertification
- 35-percent discount for CAP customers

- 10 CAP participants in Emeryville
- Estimated City cost: approx. $1,000/year
- Emeryville staff is considering taking item to Council for action
City of Berkeley

• Berkeley currently offers a Low-Income Refund Program (100-percent)
  ➢ 40 residents on current program

• Receptive to offer discounts to City’s sewer collection charges
  ➢ Administer through District’s CAP
  ➢ Use District’s Qualifying and recertification
  ➢ 35-percent discount for CAP customers

• 434 CAP participants in Berkeley
• Estimated City cost: approx. $47,000/year
Approach being Explored with Emeryville and Berkeley

• Amend 2013 Agreements to include CAP collection and remittance procedures
  ➢ District collects 65-percent of cities’ sewer collection charges
  ➢ District remits 1.54 times of amount collected
  ➢ Cities pay District 35-percent of full amount

• Cities to independently determine the use of its funds to cover discount

• Require City Councils approval and establish limit of discounts
City of Oakland

- Met with Oakland staff in July 2018
  - 3,133 - 3,478 CAP participants in Oakland
  - Estimated cost for Oakland: $508,000 to $564,000 (35-percent discount)
- Oakland staff open to explore viability and shared its fiscal challenges
- City will assess Proposition 218 conformance
- Follow-up meeting on October 25, 2018
- Result of meeting and recommended actions will be shared with BOD
Next Steps and Future Discussions with Oakland
QUESTIONS?