

# customer Pipeline



May • June 2019

## HOW YOUR BILL Finances the Future

**A**s a public, not-for-profit government agency, the EBMUD \$2.3 billion budget protects the East Bay's extensive water system that serves 1.4 million people, and a wastewater system that serves 685,000 people, every day.

### Public Notice

EBMUD is proposing rate increases for its water and wastewater service charges over a two-year period starting on July 1, 2019 and July 1, 2020, respectively.

If adopted, charges for water service would increase 6.5% in the first year and an additional 6.25% in the second year.

If you are a property owner in the EBMUD service area, you will receive by mail a separate Proposition 218 notice explaining these proposed rates.



**55¢** Infrastructure Improvements and Supplemental Water Supply

Cash funding and repayment of bonds for long-term investments in pipes, reservoirs, dams and other infrastructure.

**29¢** Water Service

Storage, treatment and delivery of high-quality water; daily infrastructure maintenance; planning and engineering for future water needs.

**7¢** Administration

Human resources, finance and information technology.

**4¢** Customer Service

Meter reading, water conservation programs, public information, billing services and call center.

**3¢** Natural Resource Management and Protections

Environmentally sound management of watershed lands, operation of public recreation facilities and fisheries programs.

**2¢** Regulatory Compliance

Ensure EBMUD meets or surpasses all governmental regulations and required drinking water standards.

**= \$1 Total**

### A Surge in Infrastructure

✓ **\$110 million:**

By 2021, in Oakland, El Cerrito, Berkeley, Orinda and Lafayette, added crews will replace 20 miles of pipeline each year.

✓ **\$110 million:**

EBMUD will replace large water transmission pipes in the East Bay and will renew water aqueducts that bring water from the Sierra foothills, through the Delta, to the East Bay.

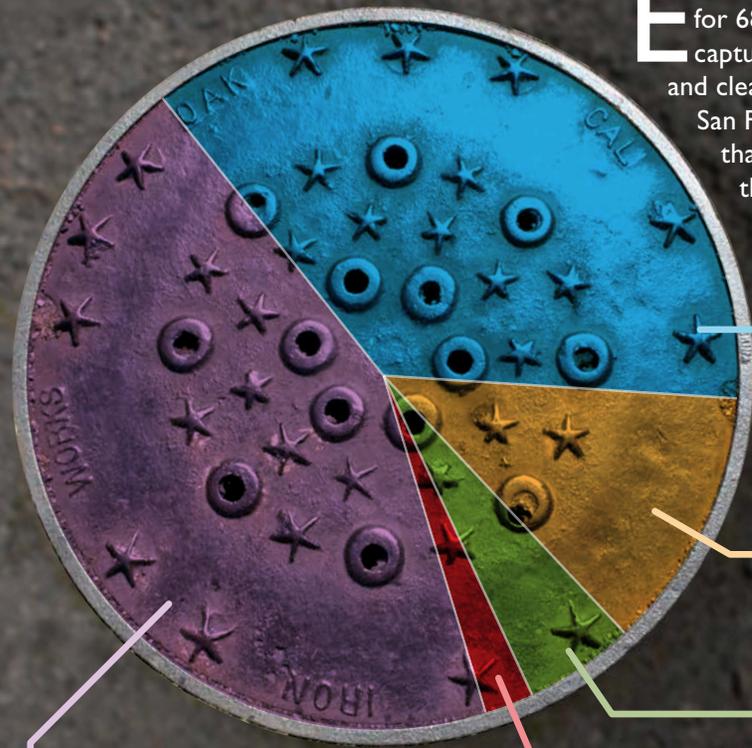
✓ **\$170 million:**

In El Sobrante, Oakland, Walnut Creek and Orinda, EBMUD will improve reliability and water quality by upgrading water treatment plants, pumping plants and local reservoirs.



# Where Do Wastewater Rates Go?

**E**BMUD processes about 56 million gallons of wastewater every day for 685,000 customers from Richmond to San Leandro. EBMUD captures wastewater collected by other municipal sewer systems and cleans it—extracting energy in the process—before releasing it to San Francisco Bay. Over time, EBMUD has improved the process so that the district generates more power than necessary to operate the entire Oakland Wastewater Treatment Plant. Proposed rate increases for the EBMUD Wastewater system will go toward:



## 46¢ Infrastructure Improvements

Cash funding and repayment of bonds that finance long-term infrastructure investment at wastewater treatment facilities.

## 33¢ Wastewater Service

Operations and engineering at the Wastewater Treatment Plant and Laboratory, which processes more than 20,000 water quality samples per year; wet weather facilities that prevent untreated sewage from flowing into San Francisco Bay.

## 12¢ Pollution Prevention

Education programs, outreach and environmental services to reduce pollution by industrial, commercial and residential customers.

## 7¢ Administration

Human resources, finance, information technology and other support services.

## 2¢ Customer Service

Billing and collection services.

**= \$1 Total**

## Proposed Wastewater Rates and Fees

As a result of a 2019 cost of service study, some wastewater rates and charges for Fiscal Year 2020 will decrease and some will increase. For FY2021 the rates would increase an additional 4%.

## Wastewater Infrastructure

### ✓ \$70 million:

Along the East Bay waterfront EBMUD will rehabilitate large sewer interceptors, pump stations, and make improvements to the Wastewater Treatment Plant in Oakland.

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### EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

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