

customer Pipeline



September • October 2018

From Watershed to Bay: Partners in action

Stand by the Bay, take in the views, watch the waves. Every day, EBMUD manages watershed lands and thousands of pipes delivering clean water to your homes. Once you use this water in your sinks, showers, and toilets, EBMUD makes sure it is cleaned again since all water in the East Bay ultimately flows to San Francisco Bay. We work hard to protect this jewel but can't do it alone. We rely on our employees, our partners and you.

Together with local cities and state and federal agencies, we collaborate to fix aging, leaking pipes at every step of the wastewater collection process: from private homes and businesses, to city sewer pipes, to EBMUD's own sewer interceptor pipes. We also support like-minded nonprofit groups like Baykeeper and Save the Bay who work to protect the Bay.

After you flush or send water down your drains, we treat, clean and disinfect that wastewater to protect public health and the Bay. While we're on top of our treatment game, the impacts of society and urban areas on our natural environment are always evolving. That's why we partner with the San Francisco Estuary Institute, a leader in monitoring the health of the Bay. Together we study emerging pollutants like tiny plastic 'threads' that shed from synthetic materials, as well as monitor the concentrations of nutrients in the Bay. We are working toward a better understanding of these complex challenges through science, so we can find the best solutions for the Bay.

While we further our understanding of how to best protect our natural environment, we remind you that you too can protect the Bay.

A clean SF Bay begins with you

Here are simple ways to reduce your impact every day:

- **Wipes clog pipes.** Toss wipes in the trash, not the toilet.
- **F.O.G. be gone.** Scrape fat, oil and grease into the compost, not the drain.
- **Keep the Bay off drugs.** Toss old medicines into a disposal bin to keep them out of the Bay. Find a disposal site at ebmud.com/cleanbay.
- **Replace your private sewer lateral.** If it leaks, fix it. Request a test at ebmud.com/psl.

Find out more about our work, see our insert in the September East Bay Express or online at ebmud.com/cleanbay.



EBMUD works regularly with Baykeeper, Save the Bay and others to protect the San Francisco Bay.

Nourishing the future generation of water workers

We take our mission seriously – that means we need a skilled workforce to deliver water and manage wastewater in the future. While we manage our day-to-day operations, we also invest time and effort in building the next generation of EBMUD workers.

Home grown

Living in one of the most desirable areas in the world means many who are born in the Bay Area stay in the Bay Area. EBMUD is fortunate that many of our 2,000 employees were born and raised on EBMUD water. Today, Damon Hom is Superintendent of Water Treatment, Distribution and Quality. Back in the day, Damon was an average Pinole Valley High student who pursued civil engineering from Contra Costa Community College to UC Berkeley. Now Damon enjoys opportunities to return to his alma mater and talk to high school students about careers in science and public service.

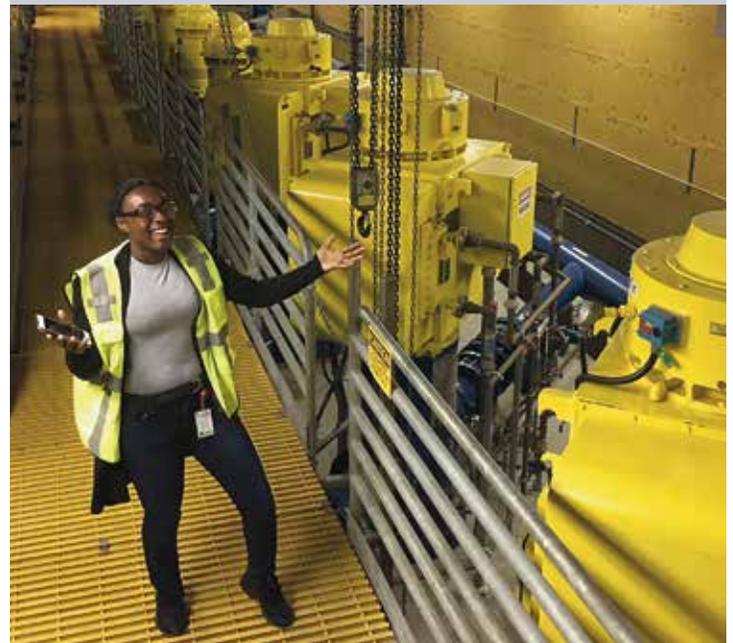


The next generation of water workers

EBMUD's intern program provides work experiences for young adults that inspire them to consider careers in the water and wastewater industry. These high school students from throughout our service area are recruited through community partner organizations. They receive skills development in a professional setting. In addition to office environments, interns can experience what it's like out in the field repairing EBMUD pipes, understand what it takes to design a pumping plant or water tank, and see what we do to keep our dams safe. This exposure connects interns with potential careers and demonstrates the challenging and complex work EBMUD employees undertake to serve our community. See a video on our 2018 interns at ebmud.com/education.

Science fairs and outreach groups

For decades, EBMUD has sponsored science fairs and other groups who work with students to ready them for careers in the water world. Our work in county science fairs paid off this year with three winners coming from the EBMUD service area. We also support youth programs like Girls Inc., Rising Sun Energy Center's youth employment program, and the Rose Foundation's New Voices Are Rising, which empower youth to make the world a healthier place for all.



 **EAST BAY MUNICIPAL UTILITY DISTRICT**
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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

Connect with us:

