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| **Backflow Prevention System Replacement****Request for Proposal****Questions & Answers** |
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| **February 26, 2020** |

# Questions and Answers

1. Does the District have an assigned budget for this project? If so, can the District please share the budget range?

**Answer:** Budget information is not available. Please provide costs typical of your services.

1. What are the target dates for the on-site product demonstration?

**Answer:** The District anticipates hosting on-site product demonstrations in late March/early April 2020, allocating one full day per invited vendor.

1. When will the announcement of the award be for this project?

**Answer:** The District estimates award will take place in May or June 2020.

1. When would the District like to start implementation?

**Answer:** Implementation may start shortly after award.

1. Has the District spoken to any other vendors prior to releasing this RFP? If so, who?

**Answer:** No, only sales contact information was collected; no product information was solicited.

1. Can the District provide the list of Standard Backflow Prevention Requirements (SBPR) codes they have in use?

**Answer:** Yes, 

1. Will the District require any data migration and/or historical test data conversion?

**Answer:** Yes. Currently, we have about 30 years’ worth of data stored in an Oracle 11g database. Please provide a separate line item estimate for data migration services.

1. Requirement #3, “Must be able to receive new survey request from CIS (e.g., external work order trigger)”: Does the CIS have an API. If yes, what type of API and/or data format the request would be made available?

**Answer:** Currently, CIS communicates with others systems via JSON API, SOAP API, and by the secure transfer of data files. We can work with the vendor to determine which approach is most appropriate.

1. Requirement #17, “Must be able to query customer contact information from other District data sources (e.g., CIS)”: Could you please inform if CIS data is available via API or should we assume a data file in .csv format
**Answer:** Currently, CIS communicates with others systems via JSON API, SOAP API, and by the secure transfer of data files. We can work with the vendor to determine which approach is most appropriate.
2. Requirements #28 and #29, “Must be able to facilitate billing of customer fees” and “Prefer ability to facilitate billing of Approved Tester fees”: Is the expectation that the solution manages and processes payment for all those transactions outside EBMUD billing system? Or that the solution provides the relevant information to EBMUD billing system
**Answer:** We expect the solution provides the relevant information to EBMUD billing system, which is contained with CIS.