

IT Security Update

Planning Committee August 13, 2019

IT Security Update



- Cyber Crime Trends
- Cyber Security KPIs
- · IT Security Program Review
- Security Awareness
- Next Steps

Cyber Crime Trends



- · Email remains the primary attack vector
- · Ransomware attacks continue



Cyber Security Readiness KPIs



Cyber Security KPIs were new to the 2018 Strategic Plan - For FY19 ISD met or exceeded all Cyber Security KPIs

Long-Term Financial Stability Key Performance Indicators

Key Performance Indicator	FY19 Target	FY19 Performance	
Integrity, Accountability and Transparency			
Cyber Security Operational Readiness Planned patch cycles met Security controls reviews Database security reviews Business recovery exercises Security awareness events IT security assessment biennially	> 90% Annually Annually 2 per year 4 per year Complete independent assessment audit	100% Completed Completed 2 exercises 4 events Completed	

Email Security Awareness



- New email security awareness product implemented in FY19
- New employees required to complete security awareness training
- · Phishing tests sent 6-8 times/year
- Users that fall for the phish are enrolled in additional security awareness training

IT Security Program Review



- Main Takeaways of 3rd party review
 - There were no big surprises
 - EBMUD has a good understanding of the challenges and the cyber threats that they face
 - EBMUD understands it needs to transition to a more proactive security approach
 - Initial steps to adopt Center for Internet Security's Critical Security Controls are a good start
 - There are some areas EBMUD should work on to mature process and technology

Next Steps

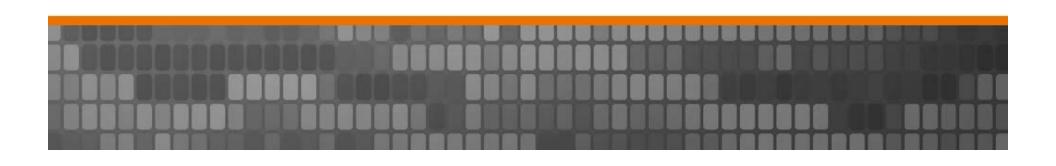


- Purchase and implement endpoint malware protection product
- Complete firewall refresh evaluation and implementation project
- Support District's Internal Auditor's vulnerability assessment of business systems



2019 Dam Safety Program Annual Report

Planning Committee
August 13, 2019

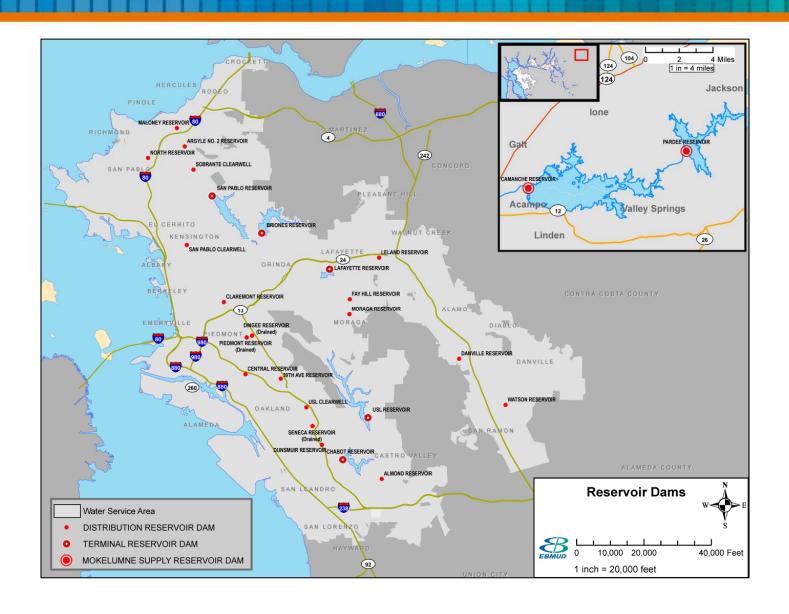


Presentation Outline

- District Dams
- Legislation & License Compliance:
 - Inundation Map Updates
 - Emergency Exercises
- Project Updates:
 - Dam Safety Training
 - Inspection & Surveillance
 - Studies & Improvements
- Summary & Next Steps



District Dams



Legislation & License Compliance

Senate Bill 92 (July 2017) requires Emergency Action Plans and updated inundation maps for DSOD-regulated dams

DSOD-Required Emergency Action Plans

- Last EAP update in December 2017
- Next EAP update in December 2019

DSOD-Required Inundation Maps

- DWR adopted permanent map regulations in November 2018
- District plans terminal reservoir map submittal in October 2019 with open cut and Mokelumne dams to follow

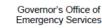
Emergency Action Plan (EAP)

for

San Pablo Dam
Contra Costa County, California

With assistance from:

Department of Water Resources Division of Safety of Dams (DSOD)







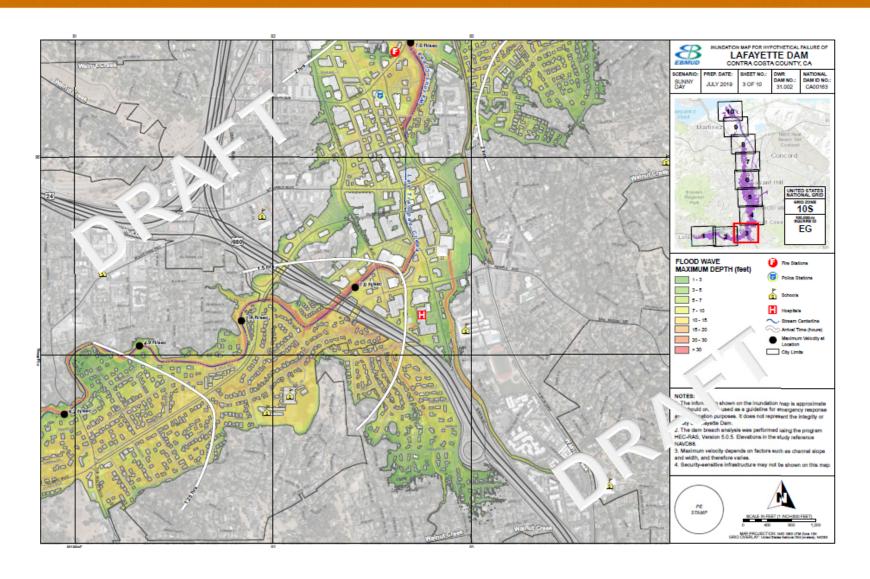
Dam Owner: East Bay Municipal Utility District

DSOD Northern Region

DSOD Dam No. 31.006

National Inventory of Dams (NID) No. CA00166 Federal Energy Regulatory Commission (FERC) No. N/A

Legislation & License Compliance Sample Inundation Map

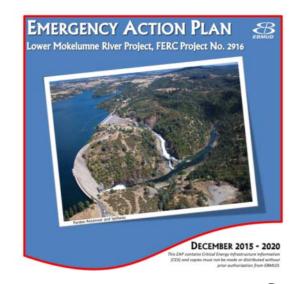


Legislation & License Compliance Emergency Exercises



- 5-year Tabletop/Functional Exercise in September 2018 at Pardee Center
 - Co-hosted with Jackson Valley Irrigation
 District
 - 13 additional agencies, including DWR,
 FERC, Woodbridge, PG&E and local fire and police departments
- Updated FERC EAP in August 2018 and February 2019

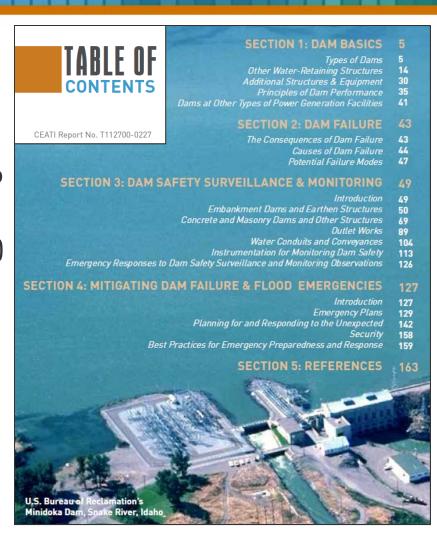




Dam Safety Training



- Expanding existing dam safety training to meet new FERC requirements
- Three tracks: (1) Awareness Training, (2)
 Training for Inspectors & Reviewers, (3)
 Training for Management
- Classroom-based training every 2 years, with web training available

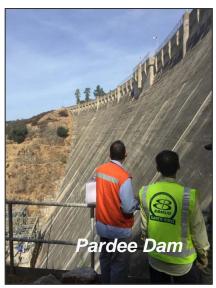


Inspection and Surveillance



- Monthly inspections of all dams.
- Annual inspections with regulators
 - State inspections (FY 2019):
 - Pardee/Camanche December 2018
 - Terminal Reservoirs March 2019
 - Open Cut Reservoirs April 2019
 - Federal inspections of Pardee/Camanche:
 - Not scheduled in reporting period due to FERC staffing limitations
 - Next inspection September 2019
- Surveillance report submitted to FERC in May 2019
- Based on the results of the inspections and with concurrence of the regulatory agencies, all District dams are deemed safe for continued operations





Seismic Studies and Upgrades Chabot Dam & USL Outlet Tower







Cement Deep Soil Mixing, buttress, drainage trench, tower upgrades

Partially funded by \$5M DWR Grant

Construction completed October 2017



USL Tower

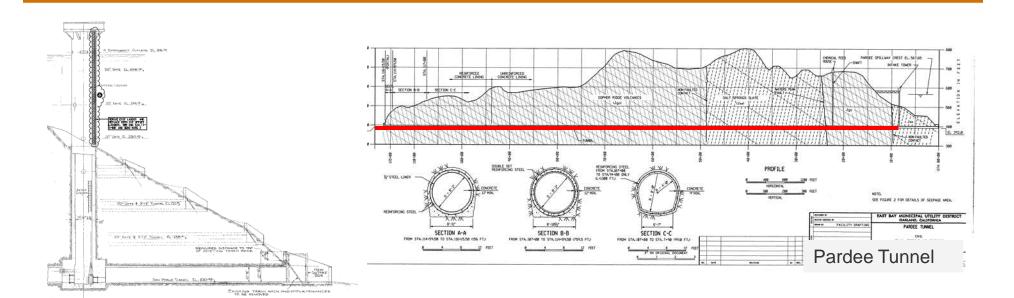
Completed in September 2018

Tower braces provide seismic stability

Mechanical, electrical, and controls improvements to improve reliability

Seismic Studies and Upgrades San Pablo Tower and Tunnel Inspections





San Pablo Tower

Installed isolation valve to prevent uncontrolled release through the San Pablo Tunnel

Added tunnel access shaft improvements with new ladder at the tower

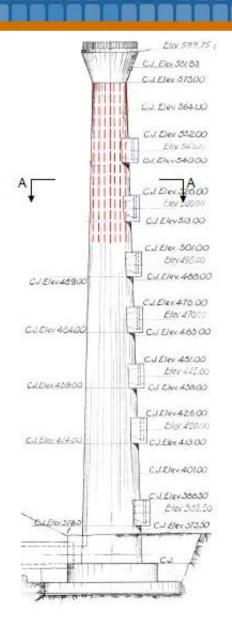
Tunnel Inspections

Pardee Tunnel final inspection report in December 2018

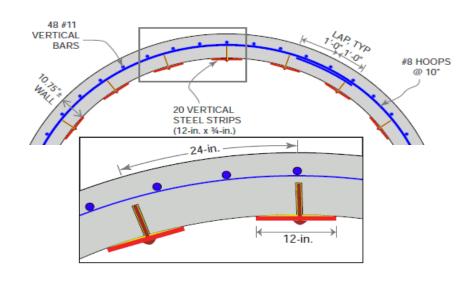
RFP for San Pablo and USL Tunnels for inspection, condition assessment, and recommendations for repair

Seismic Studies and Upgrades Briones Tower





- Reinforcement required at top of tower.
 Design concept submitted to DSOD for review
- CEQA Completed
- Streambed alteration permit approved by CDFW. US Army Corps of Engineers and Regional Water Quality Permits Pending



Seismic Studies and Upgrades

Lafayette Tower





- Performed geotechnical investigation, concrete testing, historic and environmental surveys
- Shortening the tower most effectively addresses seismic vulnerabilities
- CEQA analysis and permitting beginning, along with public outreach

Spillway Condition Assessments



- Comprehensive evaluation of terminal and Mokelumne spillways
- March 2019 Submitted Terminal Reservoir Spillway Condition Assessment Reports to the State Division of Safety of Dams (DSOD)
- December 2019 Planned submittal of Camanche report







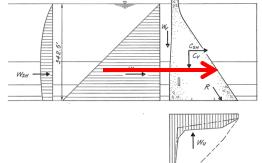
Dam Stability Studies

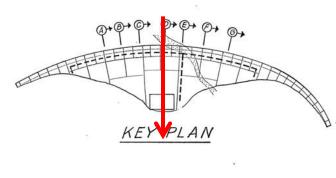


Planned Dam Stability Re-evaluation Studies

Pardee Dam Sliding Study - 2019 to 2022

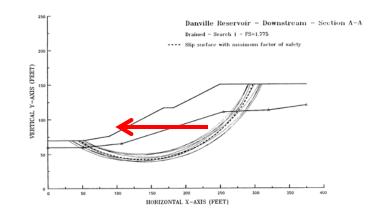






<u>Danville Stability Study – 2020 to 2021</u>





SECTION D

Addressing FERC Part 12D Issues



FERC Part 12D Safety Inspections and Evaluation at Camanche and Pardee Dams

- Independent Consultant proposed 48 recommendations
- District submitted plan and schedule in response to Consultant recommendations in May 2018, FERC responded in July 2019
- District began Foothills Seismic Study, Pardee Dam Sliding Study, and Camanche Relief Well Cleaning in 2019







EIGHTH FERC PART 12D
INDEPENDENT CONSULTANT SAFETY INSPECTION
CAMANCHE DAM AND HYDROELECTRIC FACILITY
FERC PROJECT NO. 2914-CA.
STATE DAM NO. 31-016 | NATDAM NO. CA00173
PROJECT NO. 17-5810
MARCH 8. 2018

SUBMITTED 1

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Summary and Next Steps



- Dams safe for continued operations
- Plan for FY20:
 - Continue with Lafayette & Briones towers
 - Update inundation maps and EAP
 - Update dam safety training
 - Implement plan for Part 12D recommendations
- Next report to the Board FY21

Main Wastewater Treatment Plant Odor Control Program Update

Planning Committee August 13, 2019

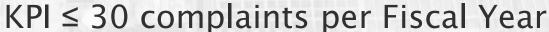
Agenda

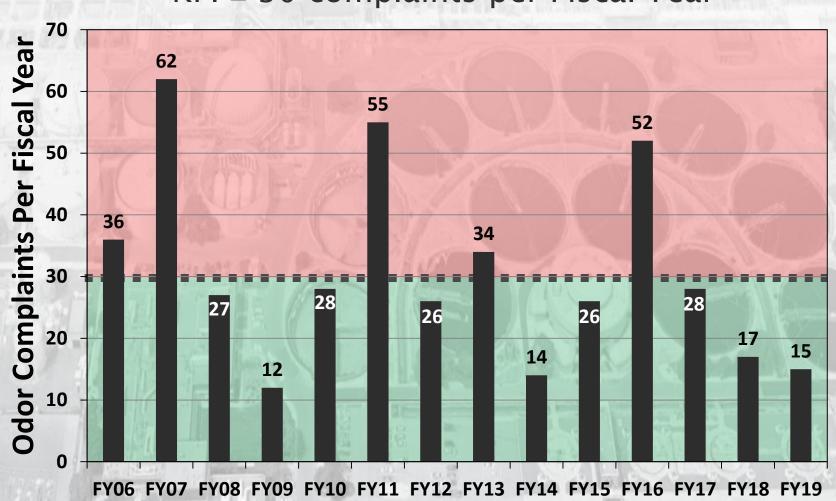




Achieved KPI in FY19



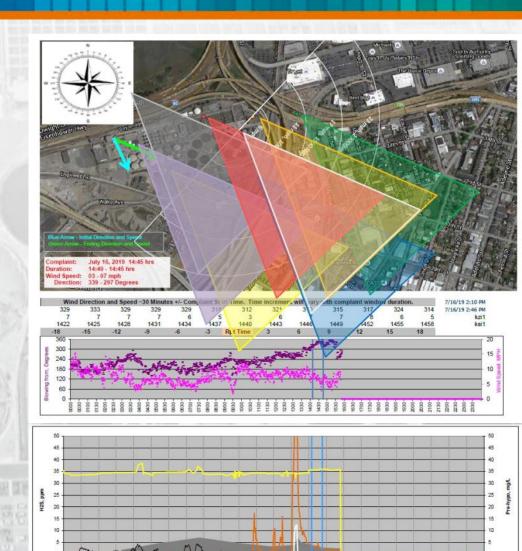




Investigate Odor Complaints

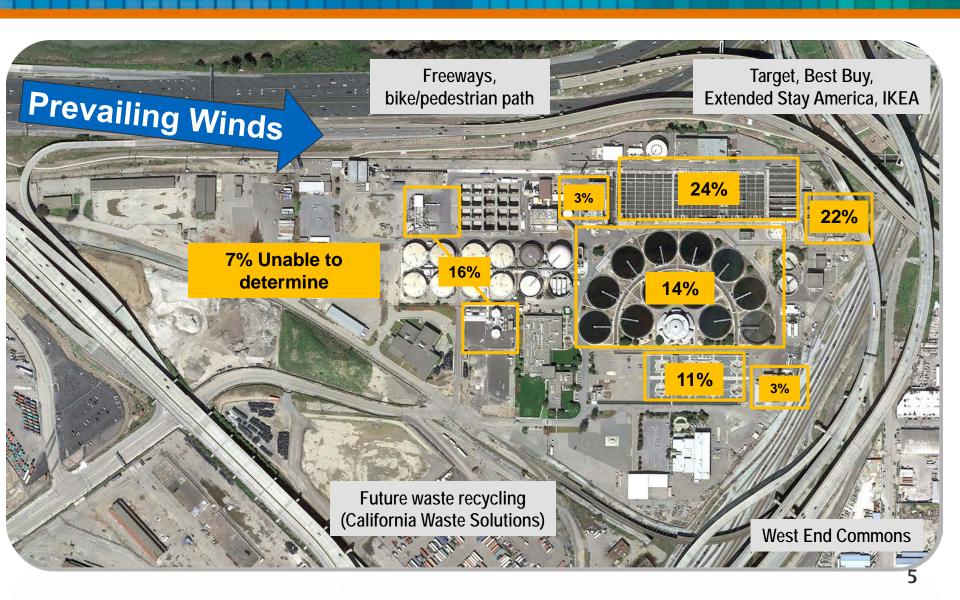


- Receive complaint
- Perform field investigation
- 3 Identify potential cause
- 4 Prepare incident summary report
- 5 Prevent incident from recurring



FY19 Odor Complaints and Probable Sources at the MWWTP





FY19 Capital Improvements





Upgraded Odor Control System for Influent Pump

Station

Operational

January 2019



FY20-FY24 Capital Improvements

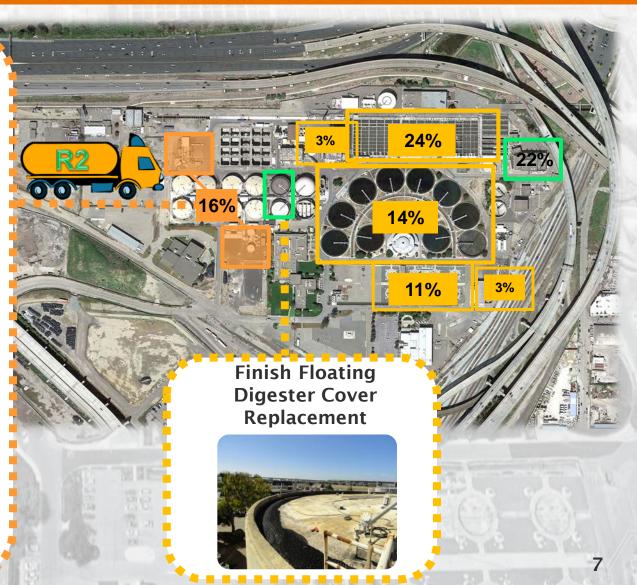


Upgrade 3 Old Odor Control Units for Trucked Waste









Additional Long-Term Odor Control Planning

The Integrated MWWTP Master Plan will evaluate...



...and will incorporate odor control in later stages.

Wastewater Odor Control Team



BY THE NUMBERS

- 1 Interdisciplinary
 Team
- 4 Wastewater Divisions
- 17 + Wastewater Employees

Engineering Division Laboratory Environ. Division Services Division Treatment Division

FY19 Continuous O&M Improvements



Focused on best management practices every day

Developed new chemical dosing protocol to control odors during plant drawdowns and shutdowns

Checked manholes near the Mandela Parkway



FY19 Community Engagement



Proactive Outreach to Neighbors





Hosted Annual West Oakland Liaison Meeting

Community Air Protection Program (AB 617)





Summary and Next Steps



CHALLENGES

- Close neighbors
- Wind direction
- Nature of wastewater
- Odors from trucked waste
- Frequent plant operational adaptations for construction needs

GOAL

Minimize odors and meet KPI of \leq 30 odor complaints per year

PLAN

- 1 Continue engaging with West Oakland neighbors
- Continue improving plant operation and maintenance practices
- 3 Develop the Integrated MWWTP Master Plan to inform additional major long-term odor investments





Duffel Photovoltaic Renewable Energy Project Update

Planning Committee August 13, 2019

Duffel PV Project Update



- Project Objectives
- Project Location & Layout
- Environmental Impacts
- Public Outreach
- Next Steps

Project Objectives



EBMUD's Energy Policy

· Indirect Emissions: Carbon-free by 2040

Project Benefits

- Generate up to 12,000 MWh annually
- Offset approximately 2,200 metric tons GHG (18% of 2017 emissions)

PG&E's RES-BCT Tariff

- Renewable generation can be used to offset up to 50 EBMUD accounts with PG&E.
- Project on EBMUD property in the service area.

Project Site is on Watershed Property within City of Orinda





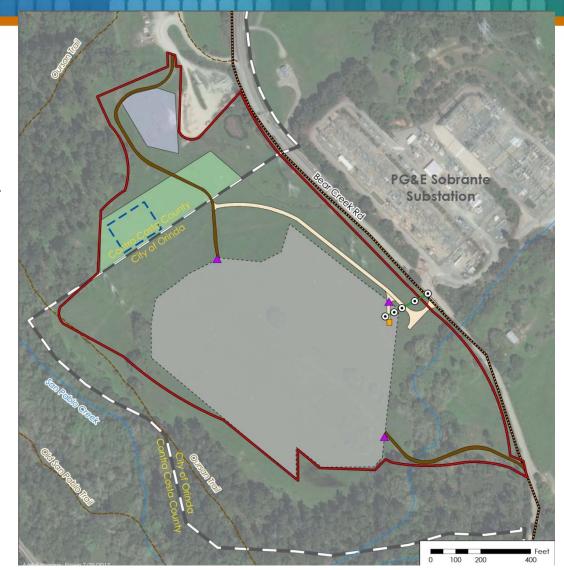
Conceptual Site Plan



5 MW project would:

Be limited to ~20 acres of EBMUD's 29,000 acres of local watershed

Minimize visual impacts by co-locating with PG&E's substation and addition of vegetative screening.



Single Axis PV Tracker





Sun Tracking





Courtesy of: https://youtu.be/thiMWgzeNnc

CEQA Review



Environmental Factors	Less Than Significant	Less Than Significant With Mitigations
Aesthetics	✓	
Agricultural and Forestry		✓
Air Quality	✓	
Biological		✓
Cultural	✓	
Energy Use	✓	
Geology and Soils	✓	
GHGs	✓	
Hazards and Hazardous Materials	✓	
Hydrology and Water Quality	✓	
Land Use and Planning		✓
Noise	✓	
Transportation	✓	
Tribal Cultural Resources	✓	
Utilities and Service Systems	✓	
Wildfire	✓	

Biological Mitigation



- Species-specific mitigation
 - Alameda whipsnake
 - Dusky-footed woodrat
 - California red-legged frog
 - Western pond turtle
- Environmental fencing
- Pre-construction surveys
- Worker training
- Avoidance measures



Dusky-footed woodrat



California red-legged frog

Public Outreach and Comments



Orinda City Council Comments: March 5, 2019

- Maximize electrical undergrounding
- Address potential wildfire risk, enhanced noise and glare

Orinda Planning Commission: July 9, 2019

- Maximize electrical undergrounding
- Address consistency with General Plan and benefits to Orinda
- Address visual screening and erosion
- Consider co-location of community garden

Next Steps



- Release MND August 30
- Orinda Public Meeting September 11
- End of comment period September 30
- Adopt CEQA, approve project Fall 2019
- Execute PPA Winter 2019
- Complete permitting Spring 2020
- Execute PG&E Agreement Spring 2020
- Apply for Orinda land use permit Spring 2020
- Construction 2020 to 2021