

Accela update #3

June 15, 2026

Un nuevo programa para el Ramal de Alcantarillado Privado – para obtener esta información traducida al español, favor de llamar al 510-287-1599 o enviar un mensaje a la siguiente dirección de correo electrónico: psl@ebmud.com.

私人污水支管計劃的新軟件 - 如需此資訊的中文翻譯，請致電 510-287-1599 或發送電子郵件至 psl@ebmud.com.

Dear Customer,

With three weeks remaining until the Accela launch on June 29, 2026, we want to ensure you feel supported during this transition. To stay informed, you can visit www.ebmud.com/psl for updates on software news, affected office procedures, and to watch short instructional videos (**Coming soon**). Share this information with your staff who schedule inspections, pay fees, and access certifications.

We will be hosting a series of live webinars via Zoom on June 29 through July 3, and July 6 – 7, 2026. The webinar schedule and topics are shown below. To register, click the registration link below or scan the QR code.



[Click here to register](#)



Date	Time	Topic
Monday, June 29	8:30 AM – 9:30 AM	Register for an account Learn how to create and setup your EBMUD PSL Accela account
	10:00 AM – 11:00 AM	Schedule an inspection Step-by-step walkthrough of scheduling inspections online
	11:30 AM – 12:30 PM	Purchase a time extension certificate

Date	Time	Topic
		Overview of purchasing and managing time extension certificates.
Tuesday, June 30	8:30 AM – 9:30 AM	Register for an account Learn how to create and setup your Accela account
	10:00 AM – 11:00 AM	Schedule an inspection Step-by-step walkthrough of scheduling inspections online
	11:30 AM – 12:30 PM	Purchase a time extension certificate Overview of purchasing and managing time extension certificates.
Wednesday, July	8:30 AM – 9:30 AM	Homeowners Association/GT1K Guidance on HOA/GT1K submissions and requirements
	10:00 AM – 11:00 AM	Applying for an exemption/appeal Learn how to submit exemption and appeal requests properly
	11:30 AM – 12:30 PM	Checking compliance status/paying for fees Review compliance status and complete fee payments online
Monday, July 6	8:30 AM – 9:30 AM	Open Forum General Q&A session with administrators and support staff
	10:00 AM – 11:00 AM	Applying for an exemption/appeal Learn how to submit exemption and appeal requests properly
	11:30 AM – 12:30 PM	Checking compliance status/paying for fees

Date	Time	Topic
		Review compliance status and complete fee payments online
Tuesday, July 7	8:30 AM – 9:30 AM	Homeowners Association/GT1K Guidance on HOA/GT1K submissions and requirements
	10:00 AM – 11:00 AM	Mobile Access Learn how to access and use the platform on mobile devices
	11:30 AM – 12:30 PM	Open Forum General Q&A session with administrators and support staff

More details will be shared shortly. We appreciate your cooperation as we work to improve our services.

Sincerely,

Private Sewer Lateral Team

Private Sewer Lateral Program

Wastewater – Environmental Services Division

510-287-1599

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