

## Accela update #1

June 1, 2026

*Un nuevo programa para el Ramal de Alcantarillado Privado – para obtener esta información traducida al español, favor de llamar al 510-287-1599 o enviar un mensaje a la siguiente dirección de correo electrónico: [psl@ebmud.com](mailto:psl@ebmud.com).*

私人污水支管計劃的新軟件 - 如需此資訊的中文翻譯，請致電 510-287-1599 或發送電子郵件至 [psl@ebmud.com](mailto:psl@ebmud.com).

Dear Customer,

East Bay Municipal Utility District Private Sewer Lateral is excited to announce a new software platform, Accela, launching in late June 2026.

With Accela, you can expect:

- Improved inspection scheduling
- Simplified payment processing
- Easier access to certifications
- A more streamlined overall experience

EBMUD is committed to making this transition as smooth as possible and will continue to share helpful updates.

Thank you for your continued partnership,

EBMUD PSL Team