



In 2020, EBMUD completed upgrades to Larkey Reservoir in Walnut Creek to improve water quality for customers.

Notice of Public Hearing

PROPOSED RATE INCREASES TO WATER AND WASTEWATER SERVICE CHARGES

1:15 PM, TUESDAY, JUNE 8, 2021 • DUE TO COVID-19, VIRTUAL MEETING AND BY TELEPHONE **SEE INSIDE FOR DETAILS**

The East Bay Municipal Utility District (EBMUD) is committed to providing the highest quality water and wastewater utility services at reasonable rates for our customers. **Inside you will find an explanation of the rates and charges on your EBMUD bill. Note that your bill may include charges collected by EBMUD on behalf of other agencies.** To learn more, attend our virtual Budget, Rates, and Charges Information Sessions on May 6, 2021 at 12:00 p.m. and 6:00 p.m. See www.ebmud.com/rates for web access details. For telephone access: 1-699-900-6833, Meeting ID 309 280 8569, Passcode: 851266

Proposed Monthly Water and Wastewater Service Charges

EBMUD is proposing to increase the rates for its water and wastewater service charges based on its most recent rate models and cost of service (COS) studies conducted by an independent rate consultant. The proposed increases to the current rates are listed in the tables contained in this notice. **The rates would increase over a two-year period. Charges for water and wastewater service would increase approximately 4% overall on July 1, 2021, followed by another increase of approximately 4% overall on July 1, 2022. Your bill may increase by slightly more or less than that amount, depending on the specific rates and charges which apply to you and how much water you use. This notice provides information you will need to understand exactly how the proposed increases may affect your bill.** For example, the average single family customer could expect a water rate increase of \$5.19 per month and a wastewater rate increase of \$1.87 per month after both proposed annual increases have taken effect.

The table below shows the impact of the proposed rate increases on the monthly bill for single-family customers over a range of water and wastewater use.

EBMUD works hard to control costs, and rates remain comparable to other Northern California water and wastewater agencies.

Increases in EBMUD's water and wastewater charges are necessary to recover the costs of providing reliable water and wastewater services. Key priorities include:

- Meeting current and long-term projected costs of operating and maintaining the water and wastewater systems.
- Funding capital infrastructure improvements needed to repair and upgrade aging water and wastewater systems and address seismic vulnerabilities and climate change—capital related spending makes up about two-thirds of EBMUD's expenditures.
- Maintaining the operational and financial stability of the water and wastewater systems.
- Meeting increasingly more stringent water and wastewater environmental regulations.

Example Impacts on Single-Family Residential Monthly Charge*

Residential Service	Current Rates	Proposed Rates As of July 1, 2021	Increase	Proposed Rates As of July 1, 2022	Increase
Water[†]					
25th Percentile – 4 units (~ 100 gallons per day)	\$44.87	\$46.66	\$1.79	\$48.54	\$1.88
50th Percentile – 6 units (~ 150 gallons per day)	\$53.37	\$55.50	\$2.13	\$57.74	\$2.24
75th Percentile – 10 units (~ 250 gallons per day)	\$75.17	\$78.16	\$2.99	\$81.30	\$3.14
95th Percentile – 24 units (~ 600 gallons per day)	\$172.03	\$178.88	\$6.85	\$186.02	\$7.14
Average – 8 units (~ 200 gallons per day)	\$63.47	\$66.00	\$2.53	\$68.66	\$2.66
Wastewater Treatment[‡]					
Average – 6 units (~ 150 gallons per day)	\$23.02	\$23.91	\$0.89	\$24.89	\$0.98
Maximum – 9 units (~ 225 gallons per day)	\$26.98	\$28.02	\$1.04	\$29.18	\$1.16

* EBMUD bills most of its customers bi-monthly for water use and wastewater discharge in units of one hundred cubic feet: 1 unit (748 gallons).

[†] Using 5/8" or 3/4" water meter.

[‡] EBMUD provides wastewater treatment service for customers in Alameda, Albany, Berkeley, El Cerrito, Emeryville, Kensington, Oakland, Piedmont, and parts of Richmond. The charges are collected on the EBMUD water bill.

Public Hearing and Protest Procedures

On Tuesday, June 8, 2021 at 1:15 p.m. the Board of Directors will hold a public hearing on the proposed increases to the water and wastewater service charges. Due to COVID-19 this hearing will be conducted remotely via Zoom and will be accessible by internet or telephone. A physical location is not being provided for this meeting in accordance with State Executive Order N-29-20 and current county public health orders. If public health directives change after this notice is mailed, EBMUD may conduct the public hearing with members of the public physically present if consistent with legal requirements. The public may participate in the hearing virtually or by telephone in any event. Any update to the public participation information will be posted before the hearing at www.ebmud.com/rates. Please use the information below if you wish to participate in the meeting telephonically or virtually:

- **Virtually:** www.ebmud.com/rates
 - **By telephone:** 1-699-900-6833
- Zoom Meeting ID:** 958 6681 4531 (for both telephone and web access)
Passcode: 810650 (for both telephone and web access)
International numbers available: ebmud.zoom.us/j/95866814531

The record owner of any parcel upon which the water and wastewater service charges are proposed for imposition and any tenant directly responsible for the payment of water or wastewater service charges (i.e., a customer of record who is not the property owner) may submit a written protest to the proposed increases; however, only one written protest will be counted per identified parcel. Any written protest must: (1) state the specific service charge increase (water and/or wastewater) for which the protest is being submitted; (2) provide the location of the

identified parcel (by customer account number, street address, or assessor's parcel number); and (3) include the name and signature of the property owner or tenant submitting the protest. If a property owner or tenant is protesting one or more increases, the property owner or tenant should identify which service charge increase or increases the property owner or tenant is protesting.

Written protests may be mailed before the hearing to EBMUD, MS 218, PO Box 24055, Oakland, CA 94623-1055 or delivered before the close of the public comment portion of the public hearing to the EBMUD PAYMENT drop box outside the front entrance at 375 11th Street, Oakland, CA. All written protests must be received by EBMUD prior to the conclusion of the public comment portion of the public hearing. Protests by fax, email, or other electronic means will not be accepted as formal written protests.

The EBMUD Board of Directors will hear all oral comments and consider all written protests to the proposed increases at the public hearing. Oral comments at the public hearing will be recorded in the public record of the hearing but will not be counted as formal protests. Only written protests will be counted as formal protests under Proposition 218. At the conclusion of the public hearing, the Board will consider adoption of the proposed increases for the water and wastewater service charges described in this notice. If written protests against either or both of the proposed service charge increases are not presented by a majority of the property owners or tenants directly responsible for the payment of water and/or wastewater service fees and charges of the identified parcels upon which they are proposed to be imposed, the Board may impose the proposed increases.

Basis for Calculating the Proposed Charges

The proposed rates for EBMUD's monthly service charges are consistent with EBMUD's cost of service (COS) studies for the water and wastewater systems. The COS studies allocate operating and capital costs to customer classes based on customer class usage characteristics, and facility design and operation. For further details about how the rates and charges are developed visit www.ebmud.com/rates.

EBMUD's Water Charges have five components:

- 1. Water Service Charge:** All customers pay the Water Service Charge. The Water Service Charge is a fixed charge established on the basis of the meter size of the property receiving water service and is calculated to recover a portion of EBMUD's fixed costs, such as meter reading, billing, repairs and customer service.
- 2. Water Flow Charge:** All customers pay the Water Flow Charge. The Water Flow Charge is a variable charge calculated per unit of water delivered to a property. It is designed to recover the cost of providing water, including water supply, treatment and distribution. For single-family residential customers, the charge consists of three tiers that impose higher rates per unit of water as consumption increases.
- 3. Elevation Surcharge:** The Elevation Surcharge is assessed on certain customers based on their location. The Elevation Surcharge is applied to each unit of water delivered to some properties and is calculated to recover the increased cost of power and facility costs required to pump water to locations 200 feet or more above sea level.
- 4. Private Fire Service Charge:** The Private Fire Service Charge is assessed to certain customers based on their type of water service. A separate Private Fire Service Charge is applicable to properties that have private fire service connections, and is a fixed charge assessed by meter size and is calculated on the basis of EBMUD's costs of maintaining adequate water pressure to serve the private fire service connection.
- 5. Drought Surcharge:** The Drought Surcharge is a temporary charge that may be assessed on all potable water use during a declared drought or water shortage emergency and is further discussed below.

EBMUD has not declared a drought as of the date of this notice, but if that occurs, EBMUD may activate a temporary Drought Surcharge in addition to the regular Water Flow Charge. Drought Surcharges would be applicable to all potable water customer accounts only if the EBMUD Board of Directors declares a Stage 2, 3, or 4 drought based on factors

such as EBMUD system water storage and projected customer water demand. The Drought Surcharges correspond to increasingly severe stages of water shortages and are charged on each unit of water used during the billing period. The surcharges are calculated to recover costs of providing supplemental water, costs of water shortage-related customer service, and losses of revenue which increase with each drought stage. Drought Surcharges would apply to the rates for the potable Water Flow Charge as follows: Stage 1-0%, Stage 2-up to 8%, Stage 3-up to 20%, Stage 4-up to 25%. Prior to implementing the

Monthly Service Charges

\$ per Meter Size • Applies to all customer classes

FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

Meter Size (in inches)	Current		FY2022		FY2023	
	Water Service	Private Fire Service	Water Service	Private Fire Service	Water Service	Private Fire Service
5/8 or 3/4	\$27.87	\$14.83	\$28.98	\$15.42	\$30.14	\$16.04
1	\$42.10	\$20.38	\$43.78	\$21.20	\$45.53	\$22.05
1-1/2	\$77.68	\$34.17	\$80.79	\$35.54	\$84.02	\$36.96
2	\$120.35	\$50.73	\$125.16	\$52.76	\$130.17	\$54.87
3	\$234.19	\$94.96	\$243.56	\$98.76	\$253.30	\$102.71
4	\$362.25	\$144.67	\$376.74	\$150.46	\$391.81	\$156.48
6	\$717.90	\$282.80	\$746.62	\$294.11	\$776.48	\$305.87
8	\$1,144.74	\$448.55	\$1,190.53	\$466.49	\$1,238.15	\$485.15
10	\$1,642.68	\$641.90	\$1,708.39	\$667.58	\$1,776.73	\$694.28
12	\$2,282.95	\$890.50	\$2,374.27	\$926.12	\$2,469.24	\$963.16
14	\$2,923.16	\$1,139.13	\$3,040.09	\$1,184.70	\$3,161.69	\$1,232.09
16	\$3,705.68	\$1,443.02	\$3,853.91	\$1,500.74	\$4,008.07	\$1,560.77
18	\$4,488.18	\$1,746.89	\$4,667.71	\$1,816.77	\$4,854.42	\$1,889.44

Drought Surcharges, EBMUD will adopt a drought budget which reflects the most current and updated water shortage-related costs. The surcharge will be developed to be consistent with EBMUD's updated drought budget and water COS study and will not exceed the Drought Surcharge percentages listed on the previous page. The maximum Drought Surcharges in terms of dollars per unit of water use that could be added to the Water Flow Charge would be during a Stage 4 drought and would be: single-family residential Tier 1 \$1.11 (FY2022) \$1.15 (FY2023), Tier 2 \$1.52 (FY2022) \$1.58 (FY2023), Tier 3 \$2.01 (FY2022) \$2.09 (FY2023); multi-family residential \$1.56 (FY2022) \$1.63 (FY2023); all other \$1.56 (FY2022) \$1.62 (FY2023). Under a Stage 4 drought in fiscal year 2023, the average single-family residential customer using 8 units per month would pay a Drought Surcharge of no more than \$9.63 per month. The actual surcharge in any drought stage may be less than the maximum rates indicated above, depending on the severity of the fiscal impacts of the water shortage.

Water Charges have five customer classes—single-family residential, multi-family residential, all other (includes non-residential and commercial), private fire service, and nonpotable/recycled water:

Together the components of the water fees are structured to proportionately recover the costs of providing water service among the customer classes.

The map on this page depicts both the water and wastewater service areas. Wastewater rates and charges apply to customers and property owners in Alameda, Albany, Berkeley, El Cerrito, Emeryville, Kensington, Oakland, Piedmont, and parts of Richmond, and are collected on the water bill.

EBMUD's Wastewater Charges have five components:

- Service Charge:** The Service Charge is a fixed monthly charge per service connection and is calculated to recover a portion of EBMUD's fixed costs of providing wastewater services.
- Flow Charge:** The Flow Charge is a variable monthly charge based on a customer's metered water use and assumptions regarding the volume of water returned to the sewer system. The charge recovers a portion of EBMUD's costs of collecting and treating wastewater.
- Strength Charge:** The Strength Charge is based on the estimated amount of waste constituents that a customer discharges into the sewer system, and is calculated to recover EBMUD's costs of treating such waste constituents. As residential customers' discharge of wastewater strength is fairly homogeneous, the strength charge is a fixed treatment Strength Charge for residential customers. For non-residential customers, the amount of wastewater strength discharged varies significantly with the amount of flow, so the strength charge is assessed based on the metered water use and strength assumptions for the type of business operated.
- SF Bay Pollution Prevention Fee:** The Pollution Prevention Fee is a fixed monthly charge that varies for residential and commercial customers based on the costs of EBMUD's pollution prevention programs for residential and commercial customers. EBMUD's pollution prevention programs were established to reduce pollutants at the source and protect San Francisco Bay.
- Wet Weather Facilities Charge collected on the property tax bill:** The Wet Weather Facilities Charge is a fixed annual charge assessed by lot size for properties connected to the wastewater system. It is calculated based on EBMUD's costs to operate the wet weather program mandated by the U.S. Environmental Protection Agency to improve EBMUD's capacity to collect and treat all wastewater flows during rainy weather.

Wastewater Charges have three customer classes—residential, multi-family residential, and non-residential: Non-residential customers are further classified based on the type of business operated. Together, the rates for the components of the wastewater service fees are structured to proportionately recover the costs of providing wastewater services among the various customer classes.

Charges by other local agencies: Depending on where your property is located, your EBMUD bill may include charges imposed by other local agencies, such as sewer charges. This notice and the proposed rate increase pertain only to water and wastewater charges imposed by EBMUD.

Monthly Residential Service, Flow and Strength Charges

FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

Description	Current		FY2022		FY2023	
	Single-Family	Multi-Family [†]	Single-Family	Multi-Family [†]	Single-Family	Multi-Family [†]
Service Charge (\$ per account)	\$7.30	\$7.30	\$7.59	\$7.59	\$7.89	\$7.89
Flow Charge (\$ per unit - Up to 9 units max.)	\$1.32	\$1.32	\$1.37	\$1.37	\$1.43	\$1.43
Strength Charge (\$ per dwelling unit)	\$7.60	\$7.60	\$7.90	\$7.90	\$8.22	\$8.22
SF Bay Pollution Prevention Fee (\$ per dwelling unit)	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20

[†] Multi-Family Residential is 2 to 4 dwelling units; all charges except the Treatment Service Charge are per dwelling unit. Wastewater charges for apartments with 5 or more dwelling units are shown on the next page.

Monthly Water Flow Charges

\$ per unit per month (1 unit = 748 gallons)

FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

Category and Tiers	Current Water Flow Charge	FY2022 Water Flow Charge	FY2023 Water Flow Charge
Single-Family Residential			
TIER 1 up to 7 units*	\$4.25	\$4.42	\$4.60
TIER 2 up to 16 units*	\$5.85	\$6.08	\$6.32
TIER 3 over 16 units*	\$7.72	\$8.03	\$8.35
Multi-Family Residential	\$6.01	\$6.25	\$6.50
All Other Accounts	\$5.98	\$6.22	\$6.47
Nonpotable/Recycled Water	\$4.66	\$4.85	\$5.04

* Tier 1 use up to 172 gallons per day, Tier 2 use from 173 to 393 gallons per day, and Tier 3 use over 393 gallons per day prorated by number of days in the billing period.

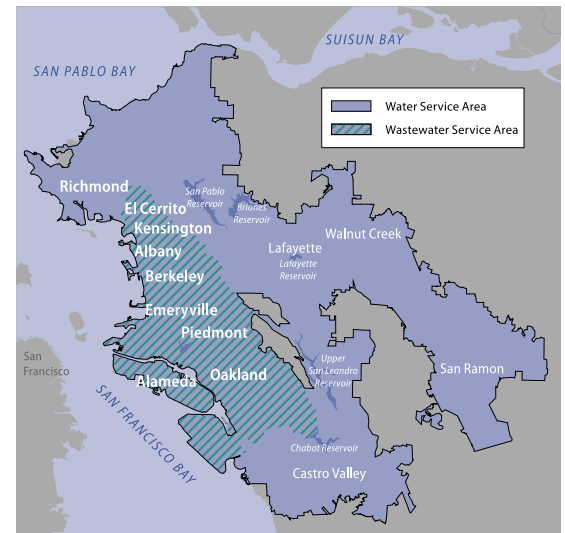
Monthly Elevation Surcharge

\$ per unit per month (1 unit = 748 gallons)

FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

PRESSURE ZONE 1			PRESSURE ZONE 2			PRESSURE ZONE 3		
Current	FY2022	FY2023	Current	FY2022	FY2023	Current	FY2022	FY2023
\$0.00	\$0.00	\$0.00	\$0.86	\$0.89	\$0.93	\$1.79	\$1.86	\$1.93

Water and Wastewater Service Areas



Annual Wet Weather Facilities Charge*

\$ per Lot • FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

Current			FY2022			FY2023		
Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft	Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft	Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft
\$115.70	\$180.74	\$413.10	\$120.34	\$187.98	\$429.62	\$125.16	\$195.50	\$446.80

* Collected on the property tax bill. For properties that do not receive a property tax bill, charges will be billed directly to the property owner.

Monthly Non-Residential Service, Flow and Strength Charges

FY2022- Proposed Effective July 1, 2021 • FY2023- Proposed Effective July 1, 2022

		Current	FY2022	FY2023			Current	FY2022	FY2023
Service Charge (\$ per account)		\$7.30	\$7.59	\$7.89	SF Bay Pollution Prevention Fee (\$ per acct.)†		\$5.48	\$5.48	\$5.48
Combined Strength and Flow Charges by Business Classification Code (BCC) \$ per unit					Combined Strength and Flow Charges by Business Classification Code (BCC) \$ per unit				
2010	Meat Products	\$9.24	\$9.60	\$10.00		All Other Business Classifications			
2011	Slaughterhouses	\$8.83	\$9.18	\$9.55		(includes dischargers of only segregated domestic wastes from sanitary conveniences)	\$2.94	\$3.06	\$3.19
2020	Dairy Product Processing	\$7.25	\$7.53	\$7.84					
2030	Fruit and Vegetable Canning	\$5.83	\$6.05	\$6.31					
2040	Grain Mills	\$5.80	\$6.03	\$6.28					
2050	Bakeries (including Pastries)	\$10.03	\$10.42	\$10.86		Permit Accounts*			
2060	Sugar Processing	\$5.74	\$5.96	\$6.21		Flow Charge per unit per month	\$1.317	\$1.370	\$1.425
2077	Rendering Tallow	\$17.40	\$18.09	\$18.83		Strength Charge per pound			
2080	Beverage Manufacturing/Bottling	\$4.36	\$4.52	\$4.71		Chemical Oxygen Demand	\$0.134	\$0.139	\$0.145
2090	Specialty Foods Manufacturing	\$18.75	\$19.47	\$20.29		Total Suspended Solids	\$0.551	\$0.573	\$0.596
2600	Pulp and Paper Products	\$4.98	\$5.17	\$5.38					
2810	Inorganic Chemicals Manufacturing	\$6.40	\$6.66	\$6.92					
2820	Synthetic Material Manufacturing	\$1.50	\$1.56	\$1.62					
2830	Drug Manufacturing	\$3.23	\$3.36	\$3.50		Multi-Use Accounts⁵			
2840	Cleaning and Sanitation Products	\$6.54	\$6.79	\$7.08		Food Service, Bakery, and Domestic			
2850	Paint Manufacturing	\$12.61	\$13.10	\$13.65	A	0–9% Food, 91–100% Domestic	\$2.940	\$3.060	\$3.190
2893	Ink and Pigment Manufacturing	\$4.56	\$4.74	\$4.94	B	10–19% Food, 81–90% Domestic	\$3.252	\$3.384	\$3.527
3110	Leather Tanning and Finishing	\$17.43	\$18.09	\$18.85	C	20–29% Food, 71–80% Domestic	\$3.564	\$3.708	\$3.864
3200	Earthenware Manufacturing	\$3.53	\$3.67	\$3.82	D	30–39% Food, 61–70% Domestic	\$3.876	\$4.032	\$4.201
3300	Primary Metals Manufacturing	\$2.80	\$2.91	\$3.03	E	40–49% Food, 51–60% Domestic	\$4.188	\$4.356	\$4.538
3400	Metal Products Fabricating	\$1.64	\$1.70	\$1.77	F	50–59% Food, 41–50% Domestic	\$4.500	\$4.680	\$4.875
3410	Drum and Barrel Manufacturing	\$17.74	\$18.42	\$19.20	G	60–69% Food, 31–40% Domestic	\$4.812	\$5.004	\$5.212
3470	Metal Coating	\$1.77	\$1.84	\$1.92	H	70–79% Food, 21–30% Domestic	\$5.124	\$5.328	\$5.549
4500	Air Transportation	\$2.34	\$2.43	\$2.53	I	80–89% Food, 11–20% Domestic	\$5.436	\$5.652	\$5.886
4951	Groundwater Remediation ⁶	\$1.34	\$1.42	\$1.48	J	90–99% Food, 1–10% Domestic	\$5.748	\$5.976	\$6.223
5812	Food Service Establishments	\$6.06	\$6.30	\$6.56	K	0–9% Bakery, 91–100% Domestic	\$2.940	\$3.060	\$3.190
6513	Apartment Buildings (5+ units) ⁷	\$2.94	\$3.06	\$3.19	L	10–19% Bakery, 81–90% Domestic	\$3.649	\$3.796	\$3.957
7000	Hotels, Motels with Food Service	\$4.36	\$4.53	\$4.71	M	20–29% Bakery, 71–80% Domestic	\$4.358	\$4.532	\$4.724
7210	Commercial Laundries	\$3.92	\$4.08	\$4.24	N	30–39% Bakery, 61–70% Domestic	\$5.067	\$5.268	\$5.491
7215	Coin Operated Laundromats	\$2.94	\$3.06	\$3.18	O	40–49% Bakery, 51–60% Domestic	\$5.776	\$6.004	\$6.258
7218	Industrial Laundries	\$11.15	\$11.58	\$12.07	P	50–59% Bakery, 41–50% Domestic	\$6.485	\$6.740	\$7.025
7300	Laboratories	\$2.11	\$2.19	\$2.28	Q	60–69% Bakery, 31–40% Domestic	\$7.194	\$7.476	\$7.792
7542	Automobile Washing/Polishing	\$2.79	\$2.90	\$3.02	R	70–79% Bakery, 21–30% Domestic	\$7.903	\$8.212	\$8.559
8060	Hospitals	\$2.68	\$2.78	\$2.90	S	80–89% Bakery, 11–20% Domestic	\$8.612	\$8.948	\$9.326
8200	Schools	\$1.97	\$2.05	\$2.13	T	90–99% Bakery, 1–10% Domestic	\$9.321	\$9.684	\$10.093

† SF Bay Pollution Prevention Fee for apartments (5 or more dwelling units) will be \$1.00 for FY2022 and FY2023.

Existing wastewater unique strength permit customers will receive information with this notice on how the proposed flow and strength charges will impact their FY2022 and FY2023 wastewater bill.

\$ If you have a Multi-Use account, EBMUD sent you a letter when your account was established noting the calculated percentage of domestic and food service/bakery use, which can be used in conjunction with this table to determine your rate. If you have any questions, please contact EBMUD Customer Service 1-866-403-2683.

¶ Groundwater Remediation Strength and Flow Charge FY2022 increase is 6.0% due to an increase in the strength assumption for groundwater.

Minimum combined monthly service, flow and strength charges for 6513 Apartment Buildings (5+ units) is currently \$45.30 and is proposed to increase to \$47.09 (FY2022) and \$48.99 (FY2023).

Serving you, 98 years running

The world has changed in immeasurable ways amid the pandemic, but there is one thing you can count on—reliable EBMUD water and wastewater service. The pandemic has underscored the importance of our role to safeguard the public health of customers with each hand wash and every flush. It is a responsibility that we don't take lightly.

EBMUD prepares our systems so they are ready to serve, come what may. We:

- secure water supplies for dry years.
- harden infrastructure against earthquakes.
- provide continuous service during Public Safety Power Shutoffs.
- plan for climate change impacts, including extreme weather and sea level rise.
- manage our water and land to protect water quality and the environment.

And finally, we treat and deliver water and wastewater 24/7 for you, our customers.

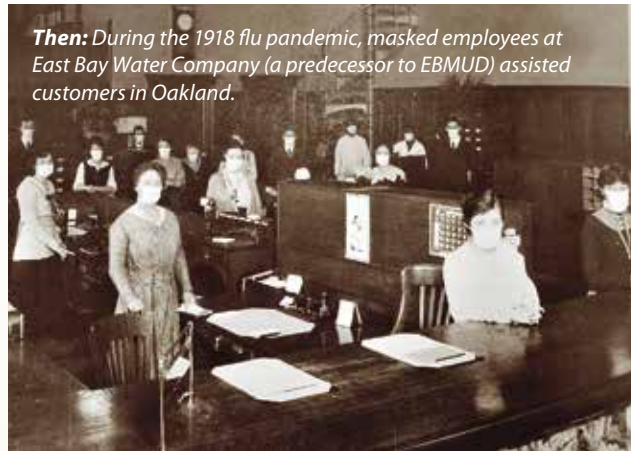
As a not-for-profit public agency, these preparations are made possible through rate dollars that fund operations and capital improvements. The fiscal years 2022 and 2023 proposed budget will focus on the highest priority projects—delaying less critical projects until the economy improves as we balance the pandemic's economic impact.

As EBMUD enters its 98th year of service, replacing aging infrastructure remains a dominant focus. Work to keep water operations running smoothly includes rehabilitating treatment plants, pumping plants and reservoirs, and replacing pipelines. At our wastewater treatment plant,

seismic upgrades to buildings and structures are needed, as well as rehabilitation of pump stations and sewer interceptors.

EBMUD is proposing a budget that is cautious, realistic and flexible, while carefully balancing the need to maintain sustainable and resilient systems. This approach allows us to propose water rates lower than previously projected.

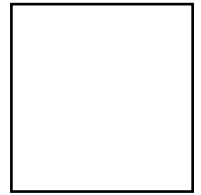
We're proud of our track record. Through rainy days and sunny days, you can count on EBMUD's essential workers to be on the front lines providing vital water and wastewater service.



Then: During the 1918 flu pandemic, masked employees at East Bay Water Company (a predecessor to EBMUD) assisted customers in Oakland.

Now: EBMUD's workforce is providing essential public health services during the coronavirus pandemic. Below a water system inspector checks chlorine levels in the water after a pipeline replacement in El Cerrito.





Notice of Public Hearing: Proposed Rate Increases to Water and Wastewater Service Charges

**1:15 PM
TUESDAY, JUNE 8, 2021
VIRTUAL MEETING**

For more information about the proposed Fiscal Year 2022 and Fiscal Year 2023 budget, rates, and charges for water and wastewater services, or how to save water, contact us
若要更多關於2022-23財政年度預算,用水及排污費調整提案或如何節約用水,請用下列網址或電話

Este aviso sobre cambios propuestos en tarifas del agua y aguas residuales está disponible en español en
ebmud.com/rates • 1-866-403-2683

If you are not responsible for paying an EBMUD bill, please forward this notice to the EBMUD account holder or property owner.

Times are tough. Get help with your EBMUD bill

These are trying times. Our priority is to ensure reliable water and wastewater systems for our community, while keeping rates affordable.

Even so, some customers may need extra help. For low-income customers or those experiencing hardship, EBMUD offers a Customer Assistance Program (CAP). If you qualify, the CAP program can reduce your water bill by up to 50 percent and your wastewater bill by up to 35 percent.

Many programs to serve you



- EBMUD can also help you save water with leak alerts, home survey kits, and lawn conversion rebates.
- We also offer free testing to ensure your home fixtures aren't depositing lead into your water.

For more information, call 866-403-2683, Monday-Friday, 8:00 a.m.– 4:30 p.m., or visit ebmud.com/CAP

