



## SCHEDULE C – CHARGES FOR SPECIAL SERVICES

EFFECTIVE 7/1/2026

Activities associated with the charges in this schedule must comply with all applicable District Regulations Governing Water Service.

### A. METER TESTING CHARGE

Meter Size	Test Method	Amount
Up to 2"	In-Situ	\$81
1-1/2" and 2"	Pull/Test	\$181
3" and Larger	In-Situ	\$362
3" and Larger	Pull/Test	Actual Cost

### B. SERVICE INTERRUPTION CHARGES

Charge Type	Description	Amount
Service Interruption or Restoration	The charge for shutting off water service due to non-payment of a water bill or restoring service after payment has been received during regular office hours.	\$50
Service Restoration, After Hours/Holidays	The charge for restoring service between 5 p.m. and 8 a.m., or on Saturday, Sunday, or a holiday.	\$93
S-Lock	An additional charge to lock the meter due to non-payment or unauthorized water use.	\$86
Plug	An additional charge to plug the meter due to non-payment or unauthorized water use.	\$568
Additional Service Trip Charge	The charge for each additional field stop beyond the initial service interruption, including EBMUD locking the meter if the customer self-restores water service prior to making payment.	\$50

### C. RETURNED PAYMENT CHARGE

Description	Amount
The charge for each check or electronic transaction received as payment that is returned unpaid from a financial institution.	\$25



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**D. PROCESSING FEES FOR DELINQUENT CHARGE COLLECTION THROUGH LIENS AND PROPERTY TAX BILLS ON MULTI-FAMILY AND SINGLE-FAMILY RESIDENTIAL ACCOUNTS**

Charge Type	Alameda County	Contra Costa County
Lien Filing Fee, per lien	\$169*	\$145*
Lien Removal Fee	\$123* for first lien removed \$56* for each additional lien removed at the same time	\$119* for first lien removed \$52* for each additional lien removed at the same time
Property Tax Transfer Fee Unpaid Charges with Liens Recorded	\$24* + 1.7% of the lien amount (County fee)	\$24*+ \$3 per parcel (County fees)

*\*EBMUD labor cost of \$24 applies to each fee shown above and is included in the total amounts. Remainder of fee is County charges.*

**E. PROHIBITED WATER USE CHARGE**

Description	Amount
The charge for each special meter reading conducted, after written notification and if excessive or prohibited water use is not curtailed.	\$50

**F. FLOW-RESTRICTOR INSTALLATION CHARGES**

Meter Size	Amount
1" and under	\$171
1-1/2" and 2"	\$368
<u>All other meter sizes:</u> The charges for installing flow-restricting devices on water services, other than those in the above schedule, shall be the reasonable estimated cost for the work including installing the device, as determined by the District, including engineering, equipment, material, consumables, labor, and related expenses.	Reasonable Estimated Cost

The charge for District installation of a flow-restricting device on any service, for reasons the District deems necessary, including continued excessive water use, after written notification, will be in accordance with the above schedule. See also Sections 15A, 29, and 30 of the District's Regulations Governing Water Service.



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### G. BACKFLOW PROGRAM CHARGES

Charge Type	Description	Amount
Backflow Program Certification	Annual charge for administering the Backflow Program Certification for all specified accounts	\$78
Hazard Assessment	The charge per hour for District staff to conduct a hazard assessment for a backflow/cross connection inspection	\$184
Certified Tester Listing	The charge for backflow testers to be placed on the District's list of certified testers	\$224
Backflow Device Violation	For those customers where the service has been terminated for failure to meet the District's Backflow Program requirements, a charge will be made pursuant to the termination and restoration of service	\$784

### H. LATE PAYMENT CHARGE

Description	Amount
<p>Applied when a customer has an overdue balance greater than \$10 at billing to recover foregone interest on District money to recover District cost to process overdue accounts.</p> <p><u>Exemption:</u> Customers in the Customer Assistance Program shall be exempt from the late payment charge.</p>	<p>1.5% of overdue balance (minimum \$1)</p>

### I. INTERVENING WATER SERVICE AGREEMENT PROCESSING CHARGE

Description	Amount
<p>The charge for:</p> <ul style="list-style-type: none"> <li>• processing an intervening water service agreement for a participating landlord in the District's automated landlord sign-on service or</li> <li>• modifying the original intervening water service agreement by adding to or deleting property account information from the original agreement</li> </ul>	<p>\$92</p>



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### J. SERVICE TRIP CHARGE

Description	Amount
Charge to perform special services for customers. May apply to: <ul style="list-style-type: none"> <li>• Additional field stops beyond the initial service interruption to shut off service due to non-payment, including a field stop to lock the meter if the customer self-restores water service prior to making payment;</li> <li>• Follow-up site visits to customers who have not complied after the District's notification to correct an obstructed meter condition or to remove unauthorized devices or equipment attached to District property in the meter box; and</li> <li>• Field inspections conducted at the customer's request.</li> </ul>	\$50

### K. PUBLIC HYDRANT METER CHARGES

Charge Type	Description	Amount
Hydrant Meter Service Establishment or Renewal	Establish water service for a hydrant meter or renew a hydrant meter account at the end of a 12-month period.	\$165
Security Deposit, Hydrant Meter	1" Meter with backflow device	\$836
	3" Meter without backflow device	\$1,859
	3" Meter with backflow device	\$3,959
Hydrant Meter Site Visit Charge	The charge for a Field Services Representative to conduct a hydrant meter site visit to perform special services such as: <ul style="list-style-type: none"> <li>• Reading hydrant meters for which the two-month reading was not submitted by the customer;</li> <li>• Retrieving hydrant meter equipment from a customer site;</li> <li>• Delivering hydrant meter equipment to a customer; and</li> <li>• Establishing or renewing a hydrant meter account in the field.</li> </ul>	\$330



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### L. TREE TRIMMING/REMOVAL CHARGE

Description	Amount
This charge is for administrative processing, site assessments, coordination/oversight of arborist evaluation and tree services, public affairs support, post-work inspection, and final documentation.	\$1,488