



SCHEDULE B – ACCOUNT ESTABLISHMENT CHARGE

EFFECTIVE 07/01/2024

The charge for establishing a new account or the transfer of an account for a customer moving from one address to another within the District's service area is \$71 with the following exceptions:

- Customers in the Customer Assistance Program shall be charged \$36.
- Landlords requiring temporary water service for a period not to exceed 60 days shall be charged \$36, with the balance of the Account Establishment Charge billed for water service that exceeds 60 days.
- There will be no transfer fee to change the name of an account when the responsible party is a landlord who has signed an intervening water service agreement.
- There will be no transfer fee to change the name of an account when the same person or entity is to remain responsible.
- Customers may use the EBMUD website and use the online process to electronically set up a new account or transfer an existing account from one address to another when they move. The charge for electronically establishing a new account or electronically transferring an existing account for a single-family residence customer is \$55.