REGULATIONS GOVERNING WATER SERVICE TO CUSTOMERS OF THE EAST BAY MUNICIPAL UTILITY DISTRICT

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SECTION 17 CHANGE IN USE AND/OR SIZE OF SERVICE

An installation charge and resulting increase of the System Capacity Charge, as provided in the Schedule of Rates and Charges will be required when a customer applies for a change in use, increase in size, or change in location of an existing service connection.

Changes in the use of a service or increased usage on an existing service for a premises and corresponding System Capacity Charge are subject to the following provisions:

A. INCREASE OR CHANGE IN USE:

EFFECTIVE DATE: 7/1/2025

Before new water using features or equipment (e.g. cooling towers, additions to existing structures, industrial processes, buildings, etc.) are added to a premises or the use of water using features or equipment on a premises increases or changes, the customer must submit a water service application along with supporting water use data for the District to conduct a water service assessment. The District shall review the application to make the following determinations:

- 1. Whether a new meter is required to accommodate increased water use;
- 2. The amount of any associated System Capacity Charge resulting from the increase and/or change in use, regardless of the size of the meter.

When the water service assessment indicates a change in use will occur, the District may determine an increase in meter size, lateral(s), or water main(s) is necessary to provide adequate water service to the premises. If the District determines that changes in meter size, lateral(s), or water main(s) are necessary to provide adequate water service to the premises, the customer shall pay any resulting charges as set forth in the Schedule of Rates and Charges. Where an existing meter larger than 1-1/2 inches sufficiently meets the demand of a proposed increase and/or change in use, the District will determine the increase in the estimated annual average water usage for the premises, and will require payment of an additional System Capacity Charge for the increased usage as provided in the Schedule of Rates and Charges. For an increase or change in water use caused by the creation of an Accessory Dwelling Unit or Junior Accessory Dwelling Unit on a premises, connection fees and capacity charges will be imposed only as authorized by Chapter 13 of Division 1 of Title 7 of the California Government Code.

Failure to report an increase and/or change in water use may result in District investigation to determine compliance with these Regulations. If the District determines that changes in the meter size, lateral(s), or water main(s) are necessary to provide adequate water service to the premises and/or that payment of additional System Capacity Charges is required, but the customer refuses to initiate a water service application and/or pay resulting charges set forth in the Schedule of Rates and Charges, the District will take further actions to address noncompliance with these Regulations which may include installation of a flow restriction device and/or discontinuation of service.

EFFECTIVE DATE: 7/1/2025

REGULATIONS GOVERNING WATER SERVICE TO CUSTOMERS OF THE EAST BAY MUNICIPAL UTILITY DISTRICT

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SECTION 17 CHANGE IN USE AND/OR SIZE OF SERVICE

B. REQUESTED REDUCTION IN SIZE OF SERVICE

A requested change to a smaller size service must be approved by the District and will be made after the applicant has paid the installation charges as set forth in the Schedule of Rates and Charges. No System Capacity Charges will be assessed for reduction in size of service. The owner shall not be entitled to a refund of any portion of a System Capacity Charge paid for the original larger meter.

C. REQUESTED INCREASE IN SIZE OF SERVICE

A requested increase in the size of a service must be approved by the District and will be made by the District after the applicant has paid the installation charges and the resulting increase in the System Capacity Charge set forth in the Schedule of Rates and Charges. The increase in the System Capacity Charge resulting from an increase in the size of a service equal to the difference between the System Capacity Charges applicable to the new service size as set forth in the Schedule of Rates and Charges.

D. REQUESTED REPLACEMENT OR RELOCATION OF SERVICE LARGER THAN 1-1/2 INCHES

A requested relocation of any meter larger than 1½ inches or replacement of any meter larger than 1-1/2 inches with a meter of equivalent size must be approved by the District and will be made by the District after the applicant has paid the installation charges. If the meter relocation or replacement is in support of improvements to existing structures and/or new construction, the District will determine if the changes will result in an increase in the estimated annual average water usage for the premises, and will require payment of an additional System Capacity Charge for the increased usage as provided in the Schedule of Rates and Charges. The owner shall not be entitled to a refund of any portion of a System Capacity Charge paid for the original meter based on a resultant reduction in the water usage resulting from the changes.

A change in size of service which involves a change in location will only be approved by the District subject to the provisions of Section 18 and payment of the applicable relocation cost.

An installation charge, as provided in the Schedule of Rates and Charges, will be required when a customer applies for a change in type, increase in size, or change in location of an existing service connection.