

Flowmeter Rebate Program

What is the Flowmeter Rebate Program?

The Flowmeter Rebate Program provides rebates for flow measuring devices which inform customers of their water use.
Offer valid between Jan 1, 2025 and December 31, 2025.

Requirements

1. Eligible products are listed on our [Qualifying Flowmeters List](#), and must possess the following features:
 - Measure account's total water usage at least hourly and report water usage on a web portal or mobile app.
 - Provide automatic leak alerts.
 - Not interfere with the operation of the EBMUD meter, as described in the On-Meter Flowmeter Terms and Conditions.
 - Be designed for at least two years of continuous operation.
2. The flowmeter must be installed on an active EBMUD water service location. The rebate is limited to one flowmeter device per service address.
3. The flowmeter must remain in place for a minimum of two years. If the device is removed, rendered unusable, or if the account becomes inactive, the rebate recipient commits to replace the device or take necessary measures to remedy and restore its operation. If this is not done, EBMUD will seek a reimbursement of the rebate for a prorated amount, based on a two-year maximum of operation and this will appear on the account holder's bill.

Applying

- Step 1.** After reviewing the eligibility requirements and verifying that the device qualifies, fill out the flowmeter rebate application.
- Step 2.** Within 90 days of purchasing an eligible flowmeter, send EBMUD the completed application along with a dated, itemized receipt and photo of the installation. EBMUD may at its discretion verify installation.
- Step 3.** Rebates are issued as checks payable to the account holder and mailed to the billing address on file within two months of rebate approval. To request an alternate payee, submit a [Payee Change Request Form](#) for EBMUD approval.

Reimbursement

EBMUD **will** reimburse up to 50% of the cost of the flowmeter, not to exceed \$200.

EBMUD **will not** reimburse costs for the following:

- Taxes, shipping, labor, service fees
- Maintenance or replacement of existing flowmeters



Funding for this project has been provided in part from the Water Quality, Supply, and Infrastructure Improvement Act of 2014 and through an agreement with the State Department of Water Resources.



Water Conservation

Flowmeter Rebate Program

Application

Return completed form to: waterconservation@ebmud.com or

EBMUD Flowmeter Rebate Program, P.O. Box 24055, MS 109, Oakland, CA 94623-1055

Customer Information

EBMUD Water Service Account Number ⓘ

Applicant is (check one):

☐ Owner ☐ Tenant ☐ Property Manager ☐ Contractor

Property is:

☐ Residential: Single or Multi-Family (2 - 4 units) ☐ Irrigation-Only Meter ☐ Multi-Family (5+ units), Commercial, or Municipal

Applicant Name

Applicant Phone

Applicant Email

Owner email

Installation Address

City

State

Zip

Device Name (include manufacturer and model no.)

Check payable to:

☐ EBMUD account holder (default)

☐ Alternate payee (*form required*):

Check mailing address:

☐ Billing address associated with my EBMUD account (default)

☐ Alternate address:

Tax notice

For residential customers applying for rebates that, individually or in combination total \$600 or more in a tax year, EBMUD requires the submittal of a W-9 form from the person receiving the payment prior to payment. All personal information provided within the W-9 will be kept confidential in accordance with the Consumer Privacy Act and other applicable state and federal law. If the total rebate amount is \$600 or more in a single calendar year, you will be issued a 1099 form in accordance with Internal Revenue Service requirements. Most residential rebates are excluded from gross income by state law and are not subject to state income tax, but these rebates may be taxable income under federal law. The determination of whether the rebate may be subject to tax is dependent on several variables, and it is recommended that you contact a tax professional for further information.

Agreement

I have read, understand, and agree to comply with the Flowmeter Rebate Program requirements stated on the front of this application and, if installing a flowmeter device on an EBMUD meter, the On-Meter Flowmeter Terms and Conditions. I certify that I intend to install the flowmeter on an EBMUD meter or on the Property, and I understand payment of the rebate is contingent upon the verification of lawful installation of said flowmeter. I also understand that by signing here, I agree to have an official of EBMUD verify the installation of the flowmeter at the Property, if applicable. I agree to allow EBMUD to be given access to the Property's water use information for the purpose of evaluating the effectiveness of the Flowmeter Rebate Program for a period of two years from the date of this agreement. This access may include access via a web-portal. I understand that the EBMUD meter is the billing meter of record. Flowmeter data cannot be used to contest a bill.

Please provide Property Owner signature and Applicant signature (if Applicant is not Property Owner).

Property Owner Signature

Print Name

Date

Applicant Signature

Print Name

Date



Water Conservation

On-Meter Flowmeter Terms and Conditions

By installing a flowmeter device on your EBMUD meter, you agree to the following:

1. The Account Holder ("Participant") is authorized to utilize the electronic water use detection device identified above on or near the East Bay Municipal Utility District (EBMUD) water meter at the above referenced property subject to the all the provisions of this Agreement and EBMUD Regulations Governing Water Service.
2. This Agreement is limited to the electronic water use detection device listed herein.
3. Installation: The Participant is liable for all costs associated with the installation of the device. The device shall be installed by use of straps or other attachment mechanism as provided by the device manufacturer so long as it does not require any physical alteration of the EBMUD water meter, appurtenances or wired connection(s). **The authorized device shall be installed according to the manufacturer's instructions and in a manner that does not interfere with the operation, reading or performance of the EBMUD water meter. With the device installed, the lid of the meter box shall rest flush with the meter box and the lid shall be able to open and close freely.** If EBMUD removes the device for any reason, EBMUD will attempt to notify the Participant using the contact information provided to EBMUD that the device has been removed and the device will be returned to the Participant or placed in the meter box. To continue to use the device, the Participant will be required to re-install the device in accordance with this Agreement once EBMUD has completed its work. EBMUD shall not be liable for any damage occurring to the device.
4. Meter Reading: The device is solely for the convenience of the Participant. The Participant acknowledges that the EBMUD water meter is the official measuring device for all water service purposes, including billing and compliance with applicable regulations governing use and conservation of water. Data from the installed device that is the subject of the rebate shall not be used to contest water usage measured by EBMUD's water meter.
5. Repair and Removal Costs: The Participant is liable for all costs associated with any damage to EBMUD equipment or interference with EBMUD operations as a result of the installation and operation of the device. In the event the device interferes with EBMUD operations, Participant shall pay all EBMUD costs (including staff time, labor, and materials) to repair or replace the meter, meter box, meter box cover, and other related EBMUD equipment or property, including estimated water use fees incurred as a result of damage to EBMUD equipment or delays in meter readings during the attachment or detachment of the device. All EBMUD costs will appear on the Participant's bill for water service. Any devices that have not been authorized by EBMUD under this Agreement may be removed by EBMUD and the Participant shall be liable for all costs associated with the removal of the non-authorized device and any damage to EBMUD equipment. EBMUD will not be liable to the Participant for any loss or damage resulting from the removal of any devices.
6. Indemnification and Release: The Participant assumes all risks associated with Participant's installation of the device and use of this Agreement. Participant releases, discharges, and covenants not to sue EBMUD, its directors, officers, agents, and employees for any and all harms claims, actions, and liability arising out of or resulting the installation or presence of the device in EBMUD's meter box, including but not limited to all claims, actions, damages, liabilities, and expenses, including attorney's fees, arising out of or related to any claims of patent infringement and any claims of construction or materialman's liens made by any subcontractor, subservice provider, or materialman. Participant expressly agrees to defend, indemnify, and hold harmless EBMUD, its directors, officers, agents, and employees from and against any and all loss, liability, expense, claims, suits, and damages, arising out of or pertaining to or relating the installation of the device or presence of the device in the EBMUD meter box. Participant voluntarily accepts all risks connected with the installation or presence of the device in EBMUD's meter box. Participant acknowledges that EBMUD meter boxes may contain hidden dangers and hazards, sharp objects, poisonous or venomous insects or animals, and other unsafe conditions and will proceed at Participant's own risk. PARTICIPANT HAS READ THIS DOCUMENT AND UNDERSTANDS IT IS A RELEASE AND WAIVER OF ALL CLAIMS. PARTICIPANT FURTHER UNDERSTANDS THAT PARTICIPANT HEREBY ASSUMES ALL RISKS INHERENT IN THE INSTALLATION OR PRESENCE OF THE DEVICE IN EBMUD'S METER BOX.

