



Notice of Public Hearing

PROPOSED RATE INCREASES TO WATER AND WASTEWATER SERVICE CHARGES

Regular Board meeting begins at 1:15 p.m. Tuesday, June 13, 2023 • EBMUD Board Room, 375 11th Street, Oakland, CA • SEE INSIDE FOR DETAILS

The East Bay Municipal Utility District (EBMUD) is committed to providing the highest quality water and wastewater utility services at reasonable rates for our customers. **Inside you will find an explanation of the rates and charges on your EBMUD bill. Note that your bill may include charges collected by EBMUD on behalf of other agencies.** To learn more, attend our Water Wednesday Webinar, Investing in the Future, the Proposed Budget, Rates, and Charges on June 7, 2023 at 6:00 p.m. See ebmud.com/rates for web access details.

Proposed Monthly Water and Wastewater Service Charges

EBMUD is proposing to increase the rates for its water and wastewater service charges based on its most recent rate models and cost-of-service (COS) studies conducted by an independent rate consultant and updated data and analyses. The proposed increases to the current rates are listed in the tables contained in this notice. **The rates would increase over a two-year period. The dollar amount of the increase depends on water use. For example, a single-family household using an average amount of water could expect a water rate increase of \$12.13 per month (about 40 cents a day) and a wastewater rate increase of \$4.35 per month (or 14 cents a day) after both proposed annual increases have taken effect. For all customers, charges for water and wastewater service would increase approximately 8.5% overall on July 1, 2023, followed by another increase of approximately 8.5% overall on July 1, 2024. Your bill may increase by slightly more or less than that percentage, depending on the specific rates and charges which apply to you and how much water you use.**

The table below shows the impact of the proposed rate increases on the monthly bill for single-family customers over a range of water and wastewater use.

EBMUD works hard to control costs, and rates remain comparable to other Northern California water and wastewater agencies. As a not-for-profit utility, increases in EBMUD's water and wastewater charges are necessary to recover the costs of providing reliable water and wastewater services. Key priorities include:

- Accelerating investment in resilient and reliable water and wastewater systems to serve the next century of EBMUD customers. Capital related spending makes up about two-thirds of EBMUD's expenditures.
- Meeting current and long-term costs of operating and maintaining high-quality water and wastewater systems that provides a critical service to customers.
- Maintaining the operational and financial stability of the water and wastewater systems despite inflationary cost pressures in critical needs such as energy, chemicals, and labor.
- Meeting increasingly more stringent water and wastewater environmental regulations that seek to address emerging contaminants.

Example Impacts on Single-Family Residential Monthly Charges*

Residential Service	Current Rates	Proposed Rates As of July 1, 2023	Increase	Proposed Rates As of July 1, 2024	Increase
Water†					
25th Percentile – 4 units (~ 100 gallons per day)	\$48.54	\$52.66	\$4.12	\$57.12	\$4.46
50th Percentile – 6 units (~ 150 gallons per day)	\$57.74	\$62.64	\$4.90	\$67.94	\$5.30
75th Percentile – 10 units (~ 250 gallons per day)	\$81.30	\$88.21	\$6.91	\$95.67	\$7.46
95th Percentile – 24 units (~ 600 gallons per day)	\$186.02	\$201.85	\$15.83	\$218.95	\$17.10
Average – 8 units (~ 200 gallons per day)	\$68.66	\$74.49	\$5.83	\$80.79	\$6.30
Wastewater Treatment‡					
Average – 6 units (~ 150 gallons per day)	\$24.89	\$26.98	\$2.09	\$29.24	\$2.26
Maximum – 9 units (~ 225 gallons per day)	\$29.18	\$31.63	\$2.45	\$34.28	\$2.65

* EBMUD bills most of its customers bi-monthly (once every two months) for water use and wastewater discharge in units of one hundred cubic feet of water (1 unit = 748 gallons)

† Using 5/8" or 3/4" water meter.

‡ EBMUD provides wastewater treatment service for customers in Alameda, Albany, Berkeley, El Cerrito, Emeryville, Kensington, Oakland, Piedmont, and parts of Richmond. The charges are collected on the EBMUD water bill.

Public Hearing and Protest Procedures

On Tuesday, June 13, 2023, at the regular Board meeting that begins at 1:15 p.m., the Board of Directors will hold a public hearing on the proposed increases to the water and wastewater service charges in the EBMUD Boardroom, 375 11th Street, Oakland, California during the regularly scheduled Board meeting. Any update to the public participation information will be posted before the hearing at ebmud.com/rates and included on the posted meeting agenda.

The owner of record of any parcel upon which the water and wastewater service charges are proposed for imposition, or any tenant directly responsible for the payment of water or wastewater service charges (i.e., a customer of record who is not the property owner), may submit a written protest to the proposed increases; however, only one written protest will be counted per identified parcel. Any written protest must:

- (1) state the specific service charge increase (water and/or wastewater) for which the protest is being submitted;
- (2) provide the location of the identified parcel (by customer account number, street address, or assessor's parcel number); and
- (3) include the name and signature of the property owner or tenant submitting the protest. If a property owner or tenant is protesting one or more increases, the property owner or tenant should identify which service charge increase or increases the property owner or tenant is protesting.

Written protests may be mailed before the hearing to EBMUD, MS 218, PO Box 24055, Oakland, CA 94623-1055 or delivered in person at 375 11th Street, Oakland, CA. All written protests must be received by EBMUD prior to the conclusion of the public comment portion of the public hearing. Protests by email, fax, or other electronic means will not be accepted as formal written protests.

The EBMUD Board of Directors will hear oral comments and consider all written protests to the proposed increases at the public hearing. Oral comments at the public hearing will be recorded in the public record of the hearing but will not be counted as formal protests. Only written protests will be counted as formal protests under Proposition 218. At the conclusion of the public hearing, the Board will consider adopting the proposed increases for the water and wastewater service charges described in this notice. The Board may impose the proposed increases if timely written protests are not submitted by property owners or responsible tenants on behalf of a majority of the parcels affected by the proposed increases.

EBMUD board meetings are livestreamed on EBMUD's website at ebmud.com/boardmeetings. A link for virtual participation in board meetings is made available 72 hours prior to regular board meetings on the same webpage.

Basis for Calculating the Proposed Charges

The proposed rates for EBMUD's monthly service charges are consistent with EBMUD's cost of service (COS) studies for the water and wastewater systems. The COS studies allocate operating and capital costs to customer classes based on customer class usage characteristics, and facility design and operation. For further details about how the rates and charges are developed, visit www.ebmud.com/rates.

EBMUD's Water Charges have five components:

- 1. Water Service Charge:** All customers pay the Water Service Charge. The Water Service Charge is a fixed charge established on the basis of the meter size of the property receiving water service and is calculated to recover a portion of EBMUD's fixed costs, such as meter reading, billing, repairs and customer service.
- 2. Water Flow Charge:** All customers pay the Water Flow Charge. The Water Flow Charge is a variable charge calculated per unit of water delivered to a property. It is designed to recover the cost of providing water, including water supply, treatment and distribution. For single-family residential customers, the charge consists of three tiers that impose higher rates per unit of water as consumption increases.
- 3. Elevation Surcharge:** The Elevation Surcharge is assessed on certain customers based on their location. The Elevation Surcharge is applied to each unit of water delivered to some properties and is calculated to recover the increased cost of power and facility costs required to pump water to locations 200 feet or more above sea level.
- 4. Private Fire Service Charge:** The Private Fire Service Charge is assessed to certain customers based on their type of water service. A separate Private Fire Service Charge is applicable to properties that have private fire service connections, and is a fixed charge assessed by meter size and is calculated on the basis of EBMUD's costs of maintaining adequate water pressure to serve the private fire service connection.
- 5. Drought Surcharge:** The Drought Surcharge is a temporary charge that may be assessed on all potable water use during a declared drought or water shortage emergency and is further discussed below.

During periods of drought, EBMUD may assess a temporary Drought Surcharge in addition to the regular Water Flow Charge. The Drought Surcharge would be applicable to all potable water customer accounts only if the EBMUD Board of Directors declares a Stage 2, 3, or 4 drought based on factors such as EBMUD system water storage and projected customer water demand. The Drought Surcharge corresponds to

increasingly severe stages of water shortages and is charged on each unit of water used during the billing period. The surcharge is calculated to recover costs of providing supplemental water, costs of water shortage-related customer service, and losses of revenue which increase with each drought stage. The Drought Surcharge would apply to the rates for the potable Water Flow Charge as follows: Stage 1-0%, Stage 2-up to 8%, Stage 3-up to 20%, Stage 4-up to 25%. Prior to assessing the Drought Surcharge, EBMUD will adopt a drought budget that reflects the most current and updated water shortage-related costs.

Monthly Service Charges

\$ per Meter Size • Applies to all customer classes

FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

Meter Size (in inches)	Current		FY2024		FY2025	
	Water Service	Private Fire Service	Water Service	Private Fire Service	Water Service	Private Fire Service
5/8 or 3/4	\$30.14	\$16.04	\$32.70	\$17.40	\$35.48	\$18.88
1	\$45.53	\$22.05	\$49.40	\$23.92	\$53.60	\$25.95
1-1/2	\$84.02	\$36.96	\$91.16	\$40.10	\$98.91	\$43.51
2	\$130.17	\$54.87	\$141.23	\$59.53	\$153.23	\$64.59
3	\$253.30	\$102.71	\$274.83	\$111.44	\$298.19	\$120.91
4	\$391.81	\$156.48	\$425.11	\$169.78	\$461.24	\$184.21
6	\$776.48	\$305.87	\$842.48	\$331.87	\$914.09	\$360.08
8	\$1,238.15	\$485.15	\$1,343.39	\$526.39	\$1,457.58	\$571.13
10	\$1,776.73	\$694.28	\$1,927.75	\$753.29	\$2,091.61	\$817.32
12	\$2,469.24	\$963.16	\$2,679.13	\$1,045.03	\$2,906.86	\$1,133.86
14	\$3,161.69	\$1,232.09	\$3,430.43	\$1,336.82	\$3,722.02	\$1,450.45
16	\$4,008.07	\$1,560.77	\$4,348.76	\$1,693.44	\$4,718.40	\$1,837.38
18	\$4,854.42	\$1,889.44	\$5,267.05	\$2,050.04	\$5,714.75	\$2,224.29

The surcharge will be developed to be consistent with EBMUD's updated drought budget and water COS study and will not exceed the Drought Surcharge percentages listed on the previous page. The maximum Drought Surcharge in terms of dollars per unit of water use that could be added to the Water Flow Charge would be during a Stage 4 drought and would be: single-family residential Tier 1 \$1.24 (FY2024), \$1.35 (FY2025); Tier 2 \$1.71 (FY2024), \$1.86 (FY2025); Tier 3 \$2.26 (FY2024), \$2.45 (FY2025); multi-family residential \$1.76 (FY2024), \$1.91 (FY2025); all other \$1.75 (FY2024), \$1.90 (FY2025). Under a Stage 4 drought in fiscal year 2025, the average single-family residential customer using 8 units per month would pay a Drought Surcharge of no more than \$11.31 per month (about 37 cents a day). The actual surcharge in any drought stage may be less than the maximum rates indicated above, depending on the severity of the fiscal impacts of the water shortage.

Water Charges have five customer classes: single-family residential, multi-family residential, all other (includes non-residential and commercial), private fire service, and nonpotable/recycled water.

Together the components of the water fees are structured to proportionately recover the costs of providing water service among the customer classes.

The map on this page depicts both the water and wastewater service areas. Wastewater rates and charges apply to customers and property owners in Alameda, Albany, Berkeley, El Cerrito, Emeryville, Kensington, Oakland, Piedmont, and parts of Richmond, and are collected on the water bill.

EBMUD's Wastewater Charges have five components:

- Service Charge:** The Service Charge is a fixed monthly charge per service connection and is calculated to recover a portion of EBMUD's fixed costs of providing wastewater services.
- Flow Charge:** The Flow Charge is a variable monthly charge based on a customer's metered water use and assumptions regarding the volume of water returned to the sewer system. The charge recovers a portion of EBMUD's costs of collecting and treating wastewater.
- Strength Charge:** The Strength Charge is based on the estimated amount of waste constituents that a customer discharges into the sewer system, and is calculated to recover EBMUD's costs of treating such waste constituents. As residential customers' discharge of wastewater strength is fairly homogeneous, the strength charge is a fixed treatment Strength Charge for residential customers. For non-residential customers, the amount of wastewater strength discharged varies significantly with the amount of flow, so the strength charge is assessed based on the metered water use and strength assumptions for the type of business operated.
- SF Bay Pollution Prevention Fee:** The San Francisco Bay Pollution Prevention Fee is a fixed monthly charge for residential and commercial customers. It recovers EBMUD's cost to administer pollution prevention programs which reduce contaminants from unpermitted discharges at the source to protect the treatment process and preserve the quality of the treated effluent and biosolids.
- Wet Weather Facilities Charge collected on the property tax bill:** The Wet Weather Facilities Charge pays for costs associated with inflow and infiltration of stormwater into the sanitary sewer system which otherwise would increase the cost of wastewater treatment. This fixed annual charge is calculated based on parcel size, which accounts for each parcel's capacity to contribute inflow and infiltration during a wet weather event.

Wastewater Charges have three customer classes: residential, multi-family residential, and non-residential. Non-residential customers are further classified based on the type of business operated. Together, the rates for the components of the wastewater service fees are structured to proportionately recover the costs of providing wastewater services among the various customer classes.

Charges by other local agencies: Depending on where your property is located, your EBMUD bill may include charges imposed by other local agencies, such as sewer charges. This notice and the proposed rate increase pertain only to water and wastewater charges imposed by EBMUD.

Monthly Residential Service, Flow and Strength Charges

FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

Description	Current		FY2024		FY2025	
	Single-Family	Multi-Family [†]	Single-Family	Multi-Family [†]	Single-Family	Multi-Family [†]
Service Charge (\$ per account)	\$7.89	\$7.89	\$8.56	\$8.56	\$9.29	\$9.29
Flow Charge (\$ per unit - Up to 9 units max., 1 unit = 748 gallons)	\$1.43	\$1.43	\$1.55	\$1.55	\$1.68	\$1.68
Strength Charge (\$ per dwelling unit)	\$8.22	\$8.22	\$8.92	\$8.92	\$9.67	\$9.67
SF Bay Pollution Prevention Fee (\$ per dwelling unit)	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20

[†] Multi-Family Residential is 2 to 4 dwelling units; all charges except the Service Charge are per dwelling unit. Wastewater charges for apartments with 5 or more dwelling units are shown on the next page.

Monthly Water Flow Charges

\$ per unit per month (1 unit = 748 gallons)

FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

Category and Tiers	Current Water Flow Charge	FY2024 Water Flow Charge	FY2025 Water Flow Charge
Single-Family Residential			
TIER 1 up to 7 units*	\$4.60	\$4.99	\$5.41
TIER 2 up to 16 units*	\$6.32	\$6.86	\$7.44
TIER 3 over 16 units*	\$8.35	\$9.06	\$9.83
Multi-Family Residential	\$6.50	\$7.05	\$7.65
All Other Accounts	\$6.47	\$7.02	\$7.62
Nonpotable/Recycled Water	\$5.04	\$5.47	\$5.93

* Tier 1 use up to 172 gallons per day, Tier 2 use from 173 to 393 gallons per day, and Tier 3 use over 393 gallons per day prorated by number of days in the billing period.

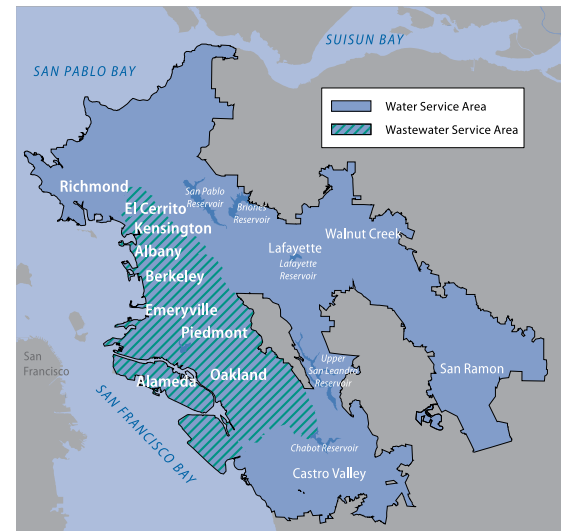
Monthly Elevation Surcharge

\$ per unit per month (1 unit = 748 gallons)

FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

PRESSURE ZONE 1			PRESSURE ZONE 2			PRESSURE ZONE 3		
Current	FY2024	FY2025	Current	FY2024	FY2025	Current	FY2024	FY2025
\$0.00	\$0.00	\$0.00	\$0.93	\$1.01	\$1.10	\$1.93	\$2.09	\$2.27

Water and Wastewater Service Areas



Annual Wet Weather Facilities Charge*

\$ per Lot • FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

Current			FY2024			FY2025		
Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft	Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft	Small Lot 0–5,000 sq ft	Medium Lot 5,001–10,000 sq ft	Large Lot >10,000 sq ft
\$125.16	\$195.50	\$446.80	\$135.82	\$212.12	\$484.78	\$147.38	\$230.16	\$526.00

* Collected on the property tax bill. For properties that do not receive a property tax bill, charges will be billed directly to the property owner.

Monthly Non-Residential Service, Flow and Strength Charges

\$ per unit (1 unit = 748 gallons) • FY2024- Proposed Effective July 1, 2023 • FY2025- Proposed Effective July 1, 2024

		Current	FY2024	FY2025			Current	FY2024	FY2025
Service Charge (\$ per account)		\$7.89	\$8.56	\$9.29	SF Bay Pollution Prevention Fee (\$ per acct.) [†]		\$5.48	\$5.48	\$5.48
Combined Strength and Flow Charges by Business Classification Code (BCC) \$ per unit					Combined Strength and Flow Charges by Business Classification Code (BCC) \$ per unit				
2010	Meat Products	\$10.00	\$10.84	\$11.74		All Other Business Classifications			
2011	Slaughterhouses	\$9.55	\$10.36	\$11.24		(includes dischargers of only segregated domestic wastes from sanitary conveniences)	\$3.19	\$3.46	\$3.75
2020	Dairy Product Processing	\$7.84	\$8.50	\$9.21					
2030	Fruit and Vegetable Canning	\$6.31	\$6.84	\$7.41					
2040	Grain Mills	\$6.28	\$6.81	\$7.38					
2050	Bakeries (including Pastries)	\$10.86	\$11.77	\$12.76		Permit Accounts[‡]			
2060	Sugar Processing	\$6.21	\$6.73	\$7.29		Flow Charge per unit per month	\$1.425	\$1.546	\$1.677
2077	Rendering Tallow	\$18.83	\$20.42	\$22.15		Strength Charge per pound			
2080	Beverage Manufacturing/Bottling	\$4.71	\$5.11	\$5.54		Chemical Oxygen Demand	\$0.145	\$0.157	\$0.170
2090	Specialty Foods Manufacturing	\$20.29	\$21.98	\$23.82		Total Suspended Solids	\$0.596	\$0.647	\$0.702
2600	Pulp and Paper Products	\$5.38	\$5.84	\$6.33					
2810	Inorganic Chemicals Manufacturing	\$6.92	\$7.51	\$8.15					
2820	Synthetic Material Manufacturing	\$1.62	\$1.76	\$1.91					
2830	Drug Manufacturing	\$3.50	\$3.79	\$4.11		Multi-Use Accounts[§]			
2840	Cleaning and Sanitation Products	\$7.08	\$7.67	\$8.31		Food Service, Bakery, and Domestic			
2850	Paint Manufacturing	\$13.65	\$14.79	\$16.03	A	0-9% Food, 91-100% Domestic	\$3.190	\$3.460	\$3.750
2893	Ink and Pigment Manufacturing	\$4.94	\$5.35	\$5.80	B	10-19% Food, 81-90% Domestic	\$3.527	\$3.825	\$4.146
3110	Leather Tanning and Finishing	\$18.85	\$20.43	\$22.14	C	20-29% Food, 71-80% Domestic	\$3.864	\$4.190	\$4.542
3200	Earthenware Manufacturing	\$3.82	\$4.15	\$4.50	D	30-39% Food, 61-70% Domestic	\$4.201	\$4.555	\$4.938
3300	Primary Metals Manufacturing	\$3.03	\$3.28	\$3.56	E	40-49% Food, 51-60% Domestic	\$4.538	\$4.920	\$5.334
3400	Metal Products Fabricating	\$1.77	\$1.92	\$2.08	F	50-59% Food, 41-50% Domestic	\$4.875	\$5.285	\$5.730
3410	Drum and Barrel Manufacturing	\$19.20	\$20.80	\$22.54	G	60-69% Food, 31-40% Domestic	\$5.212	\$5.650	\$6.126
3470	Metal Coating	\$1.92	\$2.08	\$2.26	H	70-79% Food, 21-30% Domestic	\$5.549	\$6.015	\$6.522
4500	Air Transportation	\$2.53	\$2.74	\$2.97	I	80-89% Food, 11-20% Domestic	\$5.886	\$6.380	\$6.918
4951	Groundwater Remediation	\$1.48	\$1.60	\$1.74	J	90-99% Food, 1-10% Domestic	\$6.223	\$6.745	\$7.314
5812	Food Service Establishments	\$6.56	\$7.11	\$7.71	K	0-9% Bakery, 91-100% Domestic	\$3.190	\$3.460	\$3.750
6513	Apartment Buildings (5+ units) [#]	\$3.19	\$3.46	\$3.75	L	10-19% Bakery, 81-90% Domestic	\$3.957	\$4.291	\$4.651
7000	Hotels, Motels with Food Service	\$4.71	\$5.11	\$5.55	M	20-29% Bakery, 71-80% Domestic	\$4.724	\$5.122	\$5.552
7210	Commercial Laundries	\$4.24	\$4.60	\$4.99	N	30-39% Bakery, 61-70% Domestic	\$5.491	\$5.953	\$6.453
7215	Coin Operated Laundromats	\$3.18	\$3.45	\$3.74	O	40-49% Bakery, 51-60% Domestic	\$6.258	\$6.784	\$7.354
7218	Industrial Laundries	\$12.07	\$13.08	\$14.17	P	50-59% Bakery, 41-50% Domestic	\$7.025	\$7.615	\$8.255
7300	Laboratories	\$2.28	\$2.47	\$2.68	Q	60-69% Bakery, 31-40% Domestic	\$7.792	\$8.446	\$9.156
7542	Automobile Washing/Polishing	\$3.02	\$3.27	\$3.55	R	70-79% Bakery, 21-30% Domestic	\$8.559	\$9.277	\$10.057
8060	Hospitals	\$2.90	\$3.14	\$3.41	S	80-89% Bakery, 11-20% Domestic	\$9.326	\$10.108	\$10.958
8200	Schools	\$2.13	\$2.31	\$2.51	T	90-99% Bakery, 1-10% Domestic	\$10.093	\$10.939	\$11.859

[†] SF Bay Pollution Prevention Fee for apartments (5 or more dwelling units) will be \$1.00 for FY2024 and FY2025.

[‡] Existing wastewater unique strength permit customers will receive information with this notice on how the proposed flow and strength charges will impact their FY2024 and FY2025 wastewater bill.

[§] If you have a Multi-Use account, EBMUD sent you a letter when your account was established noting the calculated percentage of domestic and food service/bakery use, which can be used in conjunction with this table to determine your rate. If you have any questions, please contact EBMUD Customer Service 1-866-403-2683.

[#] Minimum combined monthly service, flow and strength charges for 6513 Apartment Buildings (5 or more dwelling units) is currently \$48.99 and is proposed to increase to \$53.16 (FY2024) and \$57.64 (FY2025).

Investing in the future

EBMUD turns 100 this year, and we're as proud as ever to be a cornerstone of this vibrant, diverse and innovative community. We are here for you – in each drink from a faucet, each shower and handwash, and every drop sent down the drain. We provide clean water to every home, business, hospital and school in our service area. For a century, we've supported the East Bay's health and economy while protecting the environment.

Looking forward, we face numerous challenges as we work to provide reliable, high-quality water and wastewater services. Aging infrastructure, some of it more than 100 years old, needs continued maintenance and replacement. Climate change is driving the aridification of the American West and bigger swings between severe droughts and intense storms. Our water systems must deal with emerging contaminants. And wastewater treatment, provided for more than 70 years for shoreline cities in our service area, must reduce stormwater infiltration and limit nutrient loads to better protect public health and the San Francisco Bay.

To meet these challenges, EBMUD is entering the most capital-intensive period in its history. We're increasing our five-year capital improvement program by more than \$500 million to rehabilitate water treatment plants, pumping plants, reservoirs and pipelines. We're upgrading our wastewater facilities and sewer interceptors.

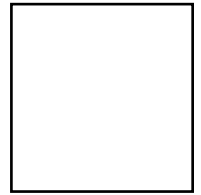
EBMUD is a not-for-profit public utility. Your rate dollars directly fund operations and capital improvements. We are recognized as responsible financial stewards and are the only California water utility to receive Moody's Investors Service's highest Aaa water bond rating. As we innovate to improve our infrastructure and service, we confront rising costs due to supply chain disruptions and inflationary pressures on equipment, chemicals, energy, and labor.

Regular customer rate increases are necessary to invest in building a resilient and reliable water and wastewater system of the future. Under the proposed rate increases, single-family residential customers using an average amount of water will see a monthly increase of \$5.83 in the water bill (about 19 cents a day) and \$2.09 in the wastewater bill (about 7 cents a day) when the increase takes effect on July 1, 2023. The same customer would see an additional increase starting July 1, 2024 of \$6.30 for water (about 21 cents a day) and \$2.26 for wastewater (about 7 cents a day). These amounts reflect the proposed rate increase of approximately 8.5 percent in each of the next two fiscal years. The dollar amount of the increase each customer will see depends on the amount of water used.

Our precious drinking water remains a good value at just over a penny a gallon. But we know any cost increase can be a hardship for some, so we're also making our Customer Assistance Program easier to access for those who have trouble paying their water bills.

EBMUD is dedicated to serving East Bay customers and investing in our community as we have for a century. Thank you for investing your trust in us.





Notice of Public Hearing: Proposed Rate Increases to Water and Wastewater Service Charges

**REGULAR BOARD MEETING BEGINS AT 1:15 p.m.
TUESDAY, JUNE 13, 2023
375 11TH STREET, OAKLAND, CA 94607**

For more information about the proposed Fiscal Year 2024 and Fiscal Year 2025 budget, rates, and charges for water and wastewater services, or how to save water, contact us
若要更多關於2024-25財政年度預算,用水及排污費調整提案或如何節約用水,請用下列網址或電話

Este aviso sobre cambios propuestos en tarifas del agua y aguas residuales está disponible en español en
ebmud.com/rates • 1-866-403-2683

*If you are not responsible for paying an EBMUD bill,
please forward this notice to the EBMUD account holder
or property owner.*



Get help with your EBMUD bill

EBMUD is investing in critical upgrades to our aging infrastructure. Our priority is to ensure reliable water and wastewater services for our community while keeping rates affordable. We understand that some customers may need extra help. For low-income customers or those experiencing financial hardship, EBMUD offers a generous Customer Assistance Program (CAP). If you qualify, CAP can reduce your water bill by up to 50 percent and your wastewater bill by up to 35 percent.

Many programs to serve you

- EBMUD can help you save water with leak alerts, home survey kits and lawn conversion rebates.
- We also offer free lead testing to ensure your plumbing fixtures aren't affecting the quality of water in your home.

For more information, call 866-403-2683, Monday–Friday, 8:00 a.m.–4:30 p.m., or visit ebmud.com/CAP to learn more about our Customer Assistance Program or ebmud.com/lead to find out how to get a free lead test.



ebmud.com/assistance