EFFECTIVE DATE: 07/01/21

REGULATIONS GOVERNING WATER SERVICE TO CUSTOMERS OF THE EAST BAY MUNICIPAL UTILITY DISTRICT

PAGE NUMBER: 21-A

SECTION 21 METER TESTS

A customer who questions the accuracy of the meter serving the customer's premises may request a test of its registration and witness the test if the customer so desires.

A meter test will be performed, at District expense, if in the opinion of the District preliminary examination reveals evidence of inaccuracy. Any demand for a meter test in the absence of such evidence will require payment of the testing charge set forth in the Schedule of Rates and Charges.

If the meter is found to register more than two percent fast, the District will return the charge for the test and adjust the billing. The period covered by the billing adjustment shall not exceed the preceding six months, unless the duration of fast meter registration can be determined.

If the meter registers within the limit of error specified above, the testing charge will be retained by the District to offset the costs.

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