Landscape Design Assistance Program Terms and Conditions

The Landscape Design Assistance Program (Design Program) aims to help customers replace their lawns with beautiful, regenerative landscapes featuring climate-appropriate plants and water efficient irrigation systems. To support customers in their lawn conversion process, the Design Program provides reimbursement for a two-hour consultation with a professional landscape designer. Participants pay the designer a \$200 fee at the time of service, and are reimbursed by EBMUD when their lawn conversion project is successfully completed.

Customers are required to select a Landscape Designer/Architect from the EBMUD approved list to be eligible for the rebate. The Designer helps the participant explore ideas and discusses site conditions, layout, plant choices, irrigation basics, and maintenance. The designer is not expected to draw a detailed landscape plan within the consultation window.

Eligibility

- Participant must be an EBMUD customer.
- Participant must have an existing lawn.
- Participants must use a District approved Landscape Designer, listed at <u>www.ebmud.com/rebates</u> and complete their project to receive a Design Assistance Rebate.
- Participants may only participate in the program one time per property.

Rebate Terms

- Participant must fill out Landscape Design Program Application and get approval before beginning project.
- Participant will pay the Landscape Designer the \$200 fee at the time of their two-hour landscape design consultation.
- Participant will submit the Designer Receipt to EBMUD.
- EBMUD will reimburse the participant the \$200 design fee after their lawn conversion project is completed successfully.
- EBMUD will not reimburse the fee if the participant does not complete their lawn conversion project.
- Any additional design services outside of the two-hour consultation contracted between the Participant and Designer are beyond the scope of this program.

Consultation

In a two-hour consultation the designer will help the participant explore ideas for a water-wise landscape. The participant and the designer will review the site conditions and discuss preferences for the new landscape. The designer will provide general plant pallet and irrigation system recommendations based on site conditions.





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Customer Preparation for the Consultation

To get the most value from with the design consultation, prepare the following items prior to the consultation:

- Complete the Landscape Design Questionnaire •
- Draw a basic, to scale, base map of the lawn conversion area on graph paper. Include fence lines, house location, existing plants/ trees and hardscape that will not change (See How to Draw Base Map).
- Consider collecting photos from magazines and websites to help communicate ideas for the new landscape. •

Steps to Proceed

Step 1. Fill out the Landscape Conversion Rebate Application and the Landscape Design Assistance Application and send to EBMUD P.O. Box 24055, MS 109 Oakland, CA 94623-1055, or email to waterconservation@ebmud.com. Wait for approval before proceeding with project.

Step 2. Review the list of EBMUD Professional Landscape Designers and choose one that meets your needs. List is available www.ebmud.com/rebates.

Step 3. Schedule a two-hour landscape design consultation. We recommend completing the Landscape Design Questionnaire in advance to get the most out of the consultation.

Step 4. Pay the Landscape Designer the \$200 fee and obtain a receipt.

Step 5. Send the Landscape Designer receipts to EBMUD P.O. Box 24055, MS 109 Oakland, CA 94623-1055 or email to waterconservation@ebmud.com.

Step 6. EBMUD will reimburse the participant the \$200 design fee after the lawn conversion project is successfully completed.

> Call 1-866-403-2683 or visit us online at www.ebmud.com/rebates for full program details. Restrictions to rebates apply.

