6¢

11¢



May • June 2011

Where does each rate dollar go?

ost of EBMUD's budget to operate the drinking water system comes from customer rates. Today, a typical single-family residence pays about \$40 a month for reliable, high-quality water delivered to the tap. This is where each rate dollar goes:

Regulatory Compliance 2¢

Programs that ensure EBMUD meets or surpasses all government regulations and required drinking water standards.

Natural Resource Management & Protection

Environmentally sound management of 50,000 acres of

watershed lands, operation of public recreation facilities and fisheries programs.

Customer Service

Meter reading, water conservation programs, public information, school outreach, billing services, call center and additional services to customers.

Administration

Human resources, finance, information technology and other internal support services.

Water Service
Storage, treatment and delivery of high-quality water to homes and businesses; day-to-day maintenance of water supply and distribution systems; planning and engineering for future water supply; recycled water operations.

42¢ Infrastructure Improvements and Supplemental Water Supplemental

Repayment of bonds that have been sold to pay for long-term investments in pipes, reservoirs, dams and other infrastructure.

\$1 Total

What about wastewater rates?

Budgeting at EBMUD

inflation the past few years, EBMUD has

kept customer water rates reasonable and

increases as low as possible through major

budget cuts and a hiring freeze. Continued

for the coming years in order to meet water quality and other regulatory requirements,

investments in infrastructure are planned

ensure safety and maintain reliable water

budget report.

service. Visit www.ebmud.com for this year's

Even as costs have risen faster than

Look for the next edition of Customer Pipeline in your July/August bill for an update on wastewater treatment rates.

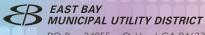
San Pablo and Lafayette Reservoirs now open for summer activities

Enjoy your favorite outdoor activities at EBMUD's two family-friendly recreation areas in the East Bay.

Lafayette Reservoir San Pablo Reservoir



	Edidy Cite Reservoir	odili abto Reservoii
	Recreation Area	Recreation Area
	3849 Mt. Diablo Blvd., Lafayette 925-284-9669	7301 San Pablo Dam Road El Sobrante 510-223-1661
Hiking, Jogging, Bicycling & Walking	9.4 miles of dirt and paved trails. Bicycling and skating allowed on paved trail and roads on Tuesdays and Thursdays from noon until closing, and Sundays from opening until 11 a.m.	8.3 miles of hiking trails. Bicycling and skating allowed on paved trails and roads.
Picnics & Playground	Tables, grills and children's playground available. Reserved picnic areas for up to 250 people.	Tables, grills and children's playground available. Reserved picnic areas for up to 150 people.
Dogs	Dogs must be on a 6-foot leash at all times. No dogs on boats, shoreline or in water.	Entry fee per dog \$2. Dogs in park or on park trails must be on a 6-foot leash at all times. No dogs on boats, shoreline or in water.
Boating & Kayaking	Boat rentals available first-come, first-served. Daily launch fee \$4. Only private car top boats of 7'10 minimum length allowed. No trailers. Only electric motors. No gas engines.	Boat rentals available first-come, first-served. Daily launch fee \$4.50. Boat launch opens 7 a.m., closing time depends on sunset.
Fishing	Required daily access permit \$4. State license required. No live bait except worms.	In February 2011, EBMUD planted 18,500 pounds of trout! Several miles of shoreline accessible for fishing. Required daily access permit \$4.50. State license required.
Hours	Open year-round. Opens at 6 a.m. spring and summer, and 6:30 a.m. fall and winter. Closes near sunset.	Open mid-February to October. Opens 6 a.m. spring and summer, 6:30 a.m. fall and winter. Closes near sunset.
Entry Fee	Daily fee \$6. Annual pass \$120. Discounts available for seniors, veterans and persons with disabilities. Hourly metered parking available. New construction to increase short-term spaces at Lafayette's main parking lot begins this summer. Annual pass, senior rates, and metered parking rates to increase this fall and winter.	Daily fee \$6.50. Seasonal pass \$82. Discounts available for seniors, veterans and persons with disabilities. Additional fees for large vans and buses.



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Board of Directors

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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.