

Where does each rate dollar go?

Most of EBMUD's budget to operate the drinking water system comes from customer rates. Today, a typical single-family residence pays about \$40 a month for reliable, high-quality water delivered to the tap. This is where each rate dollar goes:



2¢ Regulatory Compliance
Programs that ensure EBMUD meets or surpasses all government regulations and required drinking water standards.

4¢ Natural Resource Management & Protection
Environmentally sound management of 50,000 acres of watershed lands, operation of public recreation facilities and fisheries programs.

6¢ Customer Service
Meter reading, water conservation programs, public information, school outreach, billing services, call center and additional services to customers.

11¢ Administration
Human resources, finance, information technology and other internal support services.

35¢ Water Service
Storage, treatment and delivery of high-quality water to homes and businesses; day-to-day maintenance of water supply and distribution systems; planning and engineering for future water supply; recycled water operations.

42¢ Infrastructure Improvements and Supplemental Water Supply
Repayment of bonds that have been sold to pay for long-term investments in pipes, reservoirs, dams and other infrastructure.

\$1 Total

Budgeting at EBMUD

Even as costs have risen faster than inflation the past few years, EBMUD has kept customer water rates reasonable and increases as low as possible through major budget cuts and a hiring freeze. Continued investments in infrastructure are planned for the coming years in order to meet water quality and other regulatory requirements, ensure safety and maintain reliable water service. Visit www.ebmud.com for this year's budget report.

What about wastewater rates?

Look for the next edition of Customer Pipeline in your July/August bill for an update on wastewater treatment rates.

San Pablo and Lafayette Reservoirs now open for summer activities

Enjoy your favorite outdoor activities at EBMUD's two family-friendly recreation areas in the East Bay.



Lafayette Reservoir Recreation Area

3849 Mt. Diablo Blvd.,
Lafayette
925-284-9669

San Pablo Reservoir Recreation Area

7301 San Pablo Dam Road
El Sobrante
510-223-1661

Hiking, Jogging, Bicycling & Walking

9.4 miles of dirt and paved trails. Bicycling and skating allowed on paved trail and roads on Tuesdays and Thursdays from noon until closing, and Sundays from opening until 11 a.m.

8.3 miles of hiking trails. Bicycling and skating allowed on paved trails and roads.

Picnics & Playground

Tables, grills and children's playground available. Reserved picnic areas for up to 250 people.

Tables, grills and children's playground available. Reserved picnic areas for up to 150 people.

Dogs

Dogs must be on a 6-foot leash at all times. No dogs on boats, shoreline or in water.

Entry fee per dog \$2. Dogs in park or on park trails must be on a 6-foot leash at all times. No dogs on boats, shoreline or in water.

Boating & Kayaking

Boat rentals available first-come, first-served. Daily launch fee \$4. Only private car top boats of 7'10 minimum length allowed. No trailers. Only electric motors. No gas engines.

Boat rentals available first-come, first-served. Daily launch fee \$4.50. Boat launch opens 7 a.m., closing time depends on sunset.

Fishing

Required daily access permit \$4. State license required. No live bait except worms.

In February 2011, EBMUD planted 18,500 pounds of trout! Several miles of shoreline accessible for fishing. Required daily access permit \$4.50. State license required.

Hours

Open year-round. Opens at 6 a.m. spring and summer, and 6:30 a.m. fall and winter. Closes near sunset.

Open mid-February to October. Opens 6 a.m. spring and summer, 6:30 a.m. fall and winter. Closes near sunset.

Entry Fee

Daily fee \$6. Annual pass \$120. Discounts available for seniors, veterans and persons with disabilities. Hourly metered parking available. New construction to increase short-term spaces at Lafayette's main parking lot begins this summer. Annual pass, senior rates, and metered parking rates to increase this fall and winter.

Daily fee \$6.50. Seasonal pass \$82. Discounts available for seniors, veterans and persons with disabilities. Additional fees for large vans and buses.



EAST BAY MUNICIPAL UTILITY DISTRICT

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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.



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