

customer Pipeline

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July • August 2018

Get inspired by the beauty of water-wise gardens

Most Colorful
Sue E., Oakland

It's summer—the perfect time to *plan* for that new outdoor landscape so you can *plant* this fall. By planting in the fall, you allow seasonal rain to root your plants in the earth. Summer is also the time to maintain your already gorgeous garden!

EBMUD offers a variety of resources to help you take your gardening prowess to new levels. Whether you're working with a quarter-acre, a small lot, or even contributing to a community garden, ebmud.com/watersmart-gardener has information for you.

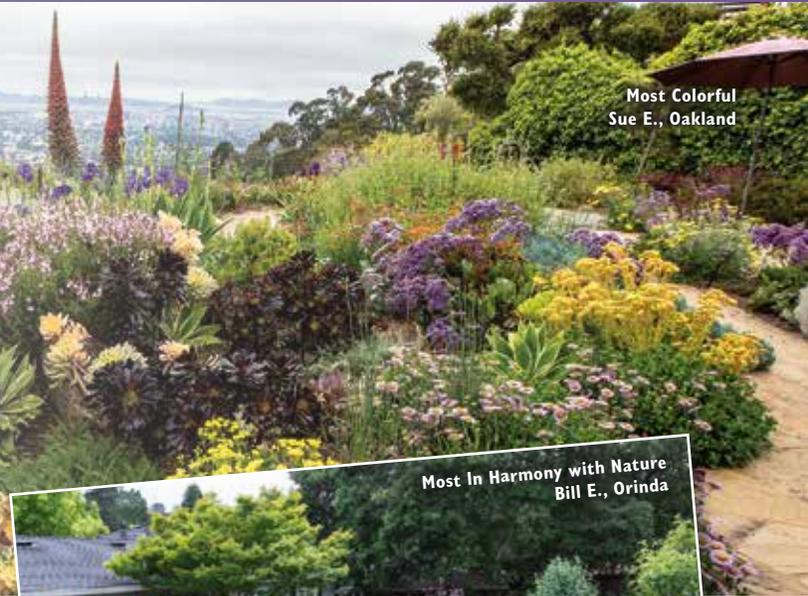
Dig through our list of water-wise and native plants to pick the perfect flowers for your stoop, or take an evening stroll to gaze upon some choice gardens on our Sustainable Landscapes Map. Fruits and vegetables benefit most from unique planting schedules, so be sure to follow your crop's wishes about when to transplant indoor seeds to outdoor gardens.

Next level gardening

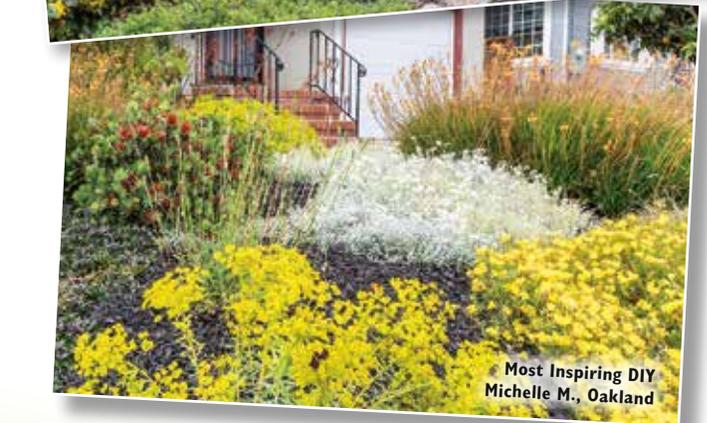
Get inspired by the winners of EBMUD's I ♥ My Garden challenge. Like most of these champs, you too can use EBMUD's Landscape Rebate Program, which pays you back for each square foot of lawn you remove. Connect with us ahead of planting for a variety of rebate programs to maximize your investment.

If your garden is in great shape, maintain it with watering best practices. Remember to irrigate before sunup to avoid evaporation. Check your irrigation system for leaks and blockages. Ensure your system sprays just your plants. And shore up your irrigation schedule so each variety receives the right amount of water.

See the full list of I ♥ My Garden contestants and winners at ebmud.com/iheartmygarden.



Most In Harmony with Nature
Bill E., Orinda



Most Inspiring DIY
Michelle M., Oakland

The following outdoor watering restrictions remain in place to encourage wise water use:

- Avoid irrigation system runoff onto streets, sidewalks and driveways;
- Do not use water to wash a driveway unless necessary for public health;
- Use only hoses with shut-off nozzles;
- Turn off non-recirculating fountains.



Investing in the East Bay

With 4,200 miles of pipe and hundreds of facilities working full time, the effort to maintain and upgrade our infrastructure is nonstop. We have been hard at work this spring improving our Sobrante and Upper San Leandro water treatment plants, the Lafayette Aqueducts that feed them, upgrading local tanks and reservoirs and replacing those pipes that bring water to you.

We invest your dollars in projects that improve our ability to provide the highest quality water. This year, we worked both inside and outside the Lafayette Aqueduct No. 1, a 9-foot tall pipe made of 1-foot thick concrete and steel, to seal leaks. This pipe, built in 1929, carries water through our largest water treatment plant in Orinda to more than half of our 1.4 million customers.

We're also completing replacement of the ozone systems at two of our six water treatment plants. Ozone helps remove traces of naturally occurring compounds that can affect the taste and smell of water. Our newly-built ozone systems are energy efficient and easier

to maintain, allowing us to reduce our carbon footprint and our future operating costs. And while we've had ozone at these plants for more than 20 years, the new systems increase reliability and ensure we have the best tools on hand to treat the East Bay's drinking water.

While these and other major infrastructure projects move forward, we continue the daily work to repair or replace the aging pipes in your streets. Over the past year, we once again beat our goal to install 15 new miles of pipe, all while repairing more than 820 pipe breaks. Your bill payments are the key to these investments. These projects, both big and small, make reliable water service possible. Check out construction in your neighborhood at ebmud.com/construction.

We invest your bill payments in our water and wastewater systems. Please note effective July 1, 2018, water rates increase by 9% and wastewater rates increase by 5%. Visit ebmud.com/rates to learn more.



 **EAST BAY MUNICIPAL UTILITY DISTRICT**
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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

Connect with us:

