

customer Pipeline



January • February 2017

Innovating with your dollars

Every day, EBMUD uses your dollars to reinvest in the water and wastewater systems that serve the East Bay. We use your money to make smart, sustainable investments for you and future generations. We find ways to save energy and money, reduce greenhouse gasses and ensure our skilled workforce remains safe and on the job. Just as you stretch your dollars at home, we work hard to make every dollar work for you.

Looking ahead

EBMUD continues to improve energy efficiency in our water and wastewater operations. In addition to selling clean hydroelectric power to Marin Clean Energy for \$4.3 million annually, investments in solar installations could add up to 7 megawatts in the next few years.

We'll explore more ways to maximize preservation of our watershed lands. We improve salmon populations while preserving our high quality water for drinking. By recovering energy from wastewater, we gain revenue and maximize the efficiency of our wastewater plant.

More upgrades and continued maintenance of pipes, facilities, and treatment plants prepare us for earthquakes and reduce expensive emergency repairs. We continue to evaluate new work methods and materials to reduce impacts to the environment and the communities we work in.

Finally, like paying off a mortgage, EBMUD aims to never over borrow. We lock in low interest rates and keep our bond ratings high. Visit ebmud.com/stewardship to learn more.




In 2016, onsite power generation at EBMUD's Wastewater Plant provided 135% of the plant's energy needs, and we sold the surplus for \$1.2 million. At Pardee and Camanche Reservoirs, EBMUD generated more than 120,000 megawatt hours of clean hydropower, which we sold for \$4.3 million. And we're generating more than 1,800 megawatt hours of photovoltaic power a year.



We created a 430-acre conservation bank at Oursan Ridge. The sale of conservation bank credits will generate up to \$9 million and pay for the \$5 million purchase of the 605-acre Carr Ranch. That preserves more than 1,000 acres of pristine watershed land forever.



We've saved your money for a not-so-rainy-day —EBMUD's \$95 million rate stabilization fund offset the costs of drought.



In Berkeley, we saved almost ten times as much time and money while reducing community impacts by helicoptering pipes to the top of Panoramic Hill.



Gold stars for green businesses



Who's got smarts enough to know that water efficiency is the way to go? These 17 East Bay businesses were just certified as WaterSmart.

EBMUD applauds these business owners' green efforts to reduce water use. It takes an investment to upgrade fixtures and pass water conservation inspection tests,

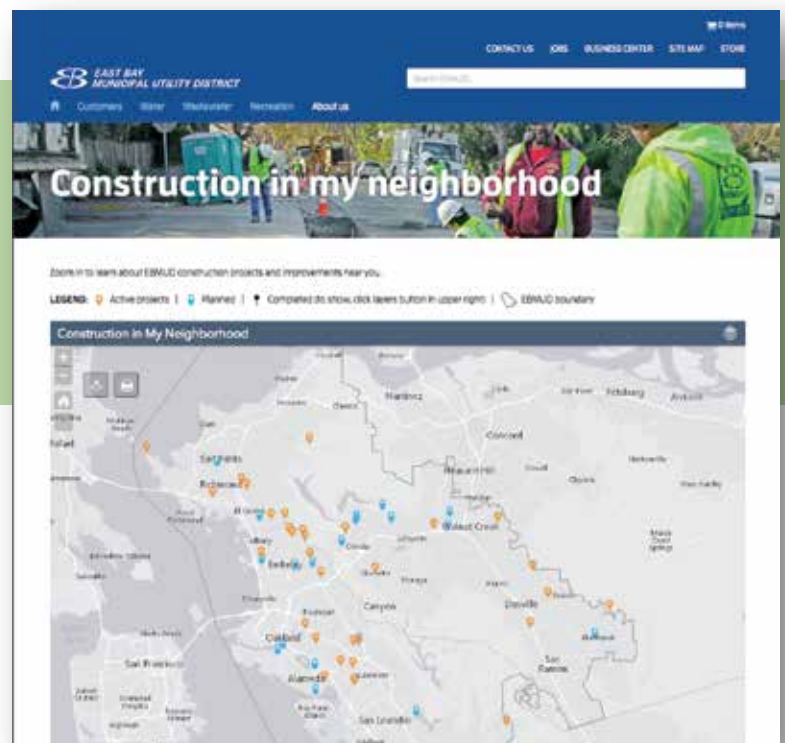
and for their efforts we are all

grateful. Please join us in thanking the following local business owners for their dedication to making wise use of our shared resource—water. Conservation: it's a way of life.

- **Alameda Auto Lab**
- **Alameda Cellars Wines & Liquor**
- **Angeline's Louisiana Kitchen**
- **Arts Automotive**
- **Barney's Gourmet Hamburger**
- **Boulevard Auto**
- **Burrough & Sons Auto**
- **Choicelunch**
- **North Berkeley Senior Center**
- **South Berkeley Senior Center**
- **West Berkeley Senior Center**
- **Dana Meyer Auto Care**
- **FH One**
- **Le Bateau Ivre**
- **Lee Auto Supply**
- **Oakland Auto Works**
- **Triple Rock Brewery**

Click for construction

We're always working to improve too. Check out EBMUD's new Construction in Your Neighborhood map. Now you can click to get the most up-to-date information on active and planned upgrades and improvements to your water delivery system.



On the job with EBMUD

Our skilled staff make this system work. Follow us on Twitter @ebmud and learn what it takes to keep us innovating!



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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.