

customer Pipeline



A community cornerstone

At EBMUD, we love the work we do, the land and water we protect, and the people we serve. As we turn 100, we're as proud as ever to be a cornerstone of this vibrant, diverse and innovative community.

Much of our infrastructure is underground, tucked out of view. Yet EBMUD's presence is all around you – in each drink from a faucet, each shower and handwash, and every drop sent down the drain. We provide fresh water to every home, business, hospital and school. We've underpinned the East Bay's health and economy for a century while protecting the environment we share.

It all started in 1923, when East Bay voters approved the creation of a public water utility to replace the private companies that struggled to provide the region with clean, reliable drinking water. Cities, towns and suburbs expanded across the East Bay's shoreline and rolling hills. Annexations stretched EBMUD's service area farther into Alameda and Contra Costa counties. By 1950, we were the second-largest municipal water system west of the Mississippi.

We've kept pace with our community's needs by responsibly investing in the infrastructure and know-how necessary to deliver high-quality water at the lowest price good service will allow. Today we provide water to 1.4 million people. Our wastewater treatment also serves 740,000 customers to protect public health and the San Francisco Bay.

EBMUD champions the natural resources with which we are entrusted. We help customers conserve the water essential to our lives. And we care for vital watershed open spaces and stunning rivers and reservoirs – beloved community assets that preserve our region's character and offer abundant opportunities for outdoor recreation.

Few essential services touch your life every day the way EBMUD does. It's an enormous responsibility and a real privilege to be so fundamentally embedded in our community.

POPULATION SERVED

NUMBERS ROUNDED TO CLOSEST THOUSAND



EBMUD is developing a new budget and rates necessary to support critical infrastructure investments. Learn more at ebmud.com/rates.



Taking a long view of water supply

EBMUD was born out of thirst, created 100 years ago to secure a reliable, high-quality water supply for the burgeoning East Bay.

By the time the newly constructed Pardee Reservoir and Mokelumne Aqueduct delivered the first snowmelt from the Sierra Nevada foothills in June 1929, East Bay reservoirs had dwindled to critically shallow pools, full of silt, holding only three weeks' worth of water.

EBMUD's leaders understood from the beginning that providing enough water to support a growing community requires ingenuity, foresight and the ability to adapt. We must plan for today – and for what our children and grandchildren will need in the future.

Climate change is driving the aridification of the American West, and we're adapting to bigger swings between severe droughts and intense storms. With foresight, EBMUD has invested nearly \$900 million over the past half century to diversify its water sources and increase water supplies. Although the Mokelumne River remains our primary source, our portfolio now includes:

- a robust water conservation program
- supplemental supplies from the Sacramento River
- recycled water used for irrigation and industrial cooling
- a groundwater pilot project
- exploration of additional storage capacity in Los Vaqueros Reservoir

EBMUD is also improving operations and efficiency with advanced water supply forecasting, leak-detection technology, and earthquake-resistant pipes monitored with smart sensors.

This winter's rain and snow are filling reservoirs and providing welcome drought relief. But we must continue to take the long view. You can count on EBMUD to manage water supplies strategically and help you make smart water choices, every day.



For an update on EBMUD's water supply, visit ebmud.com/watersupply.



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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

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