

customer Pipeline



Centennial celebration



It's time for birthday cake! EBMUD turns 100 years old this month, and we're ready to celebrate!

Let's raise a glass to our employees who operate and improve our systems, day and night, through sunny skies and storms, as well as to the workers of the past who built the essential water and wastewater systems we still rely on today.

When local residents established the East Bay Municipal Utility District on May 22, 1923, they set in motion the development of a safe and reliable public

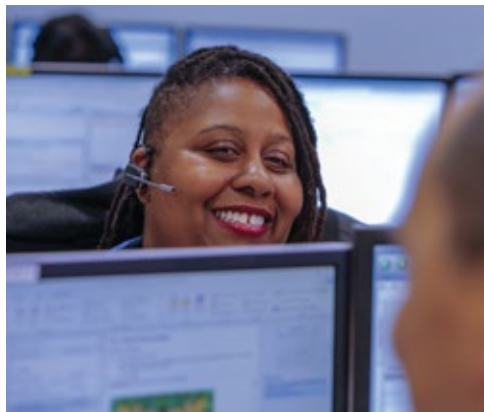
water supply to meet both their immediate needs and those of future generations. Yet even with those aspirations, no one living here 100 years ago could have envisioned the East Bay of 2023.

Our vibrant and diverse community has more than tripled in population. It has evolved into a center of industry, innovation, education and culture. It offers incredible beauty in its people and landscape, with easy access to nature and outdoor recreation.

As your neighbors, EBMUD is proud of our vital role at the heart of our community.

We remain committed to providing fresh and reliable water and protecting public health today and tomorrow. We are thankful for the trust you place in EBMUD to protect the environment and manage the natural resources that sustain us.

Let's commemorate the many ways clean water is part of our lives. Here's to 100 years of baby bubble baths and family pasta nights. Of shared open spaces and beautiful garden blooms. Of thriving streams and fresh sea breezes off a healthy bay. Here's to 100 years of looking forward together.



We're brewing up lots of surprises to celebrate. Learn more about EBMUD history, upcoming community events and partnerships at ebmud.com/centennial.

INVESTING IN THE FUTURE RENEW. REINVEST. READY.

By voting EBMUD into being 100 years ago, East Bay residents made a commitment to invest in the infrastructure needed to supply both themselves and the generations to come with clean, reliable water.



As EBMUD begins its second century of service, we face numerous challenges. Our aging infrastructure needs continued maintenance and replacement. Climate change is driving bigger swings between severe droughts and intense storms. Our water and wastewater systems must deal with emerging contaminants and changing regulations. And wastewater treatment must reduce stormwater infiltration and limit levels of nitrogen, phosphorus and other nutrients to better protect San Francisco Bay.

To meet these challenges, EBMUD is entering the most capital-intensive period

in its history. We're increasing our five-year capital improvement program to invest \$2.8 billion to:

- Upgrade water treatment plants
- Replace aging pipelines
- Rebuild neighborhood reservoirs
- Modernize wastewater facilities
- Rehabilitate sewer interceptors
- Overhaul pumping plants

EBMUD is a not-for-profit utility, and your rate dollars directly fund operations and capital improvements. Any additional revenue is reinvested in the system. It is imperative rates are sufficient to maintain and improve resilient and reliable water and wastewater systems of the future. Today, we are experiencing inflationary cost pressures on equipment, chemicals, energy and labor.

EBMUD is proposing rate increases that would result in average single-family customer water bill increases of 19 cents a day when new rates take effect July 1 and another 21 cents a day beginning July 1, 2024. Rates for wastewater customers would rise seven cents a day each of the next two fiscal years. These represent increases of approximately 8.5 percent in both FY 2024 and FY 2025. Visit ebmud.com/rates to learn more.

We are proud our drinking water remains a great value at a little over a penny a gallon. And for those who have trouble paying their water bills, we're making our Customer Assistance Program easier to access. Information is available at ebmud.com/assistance.

*EBMUD invests in our community.
Thank you for investing in us.*



EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

Connect with us:



P.O. Box 24055 • Oakland, CA 94623
1-866-403-2683
www.ebmud.com



Printed on recycled paper

M-J 2023 300 M