



EAST BAY MUNICIPAL UTILITY DISTRICT

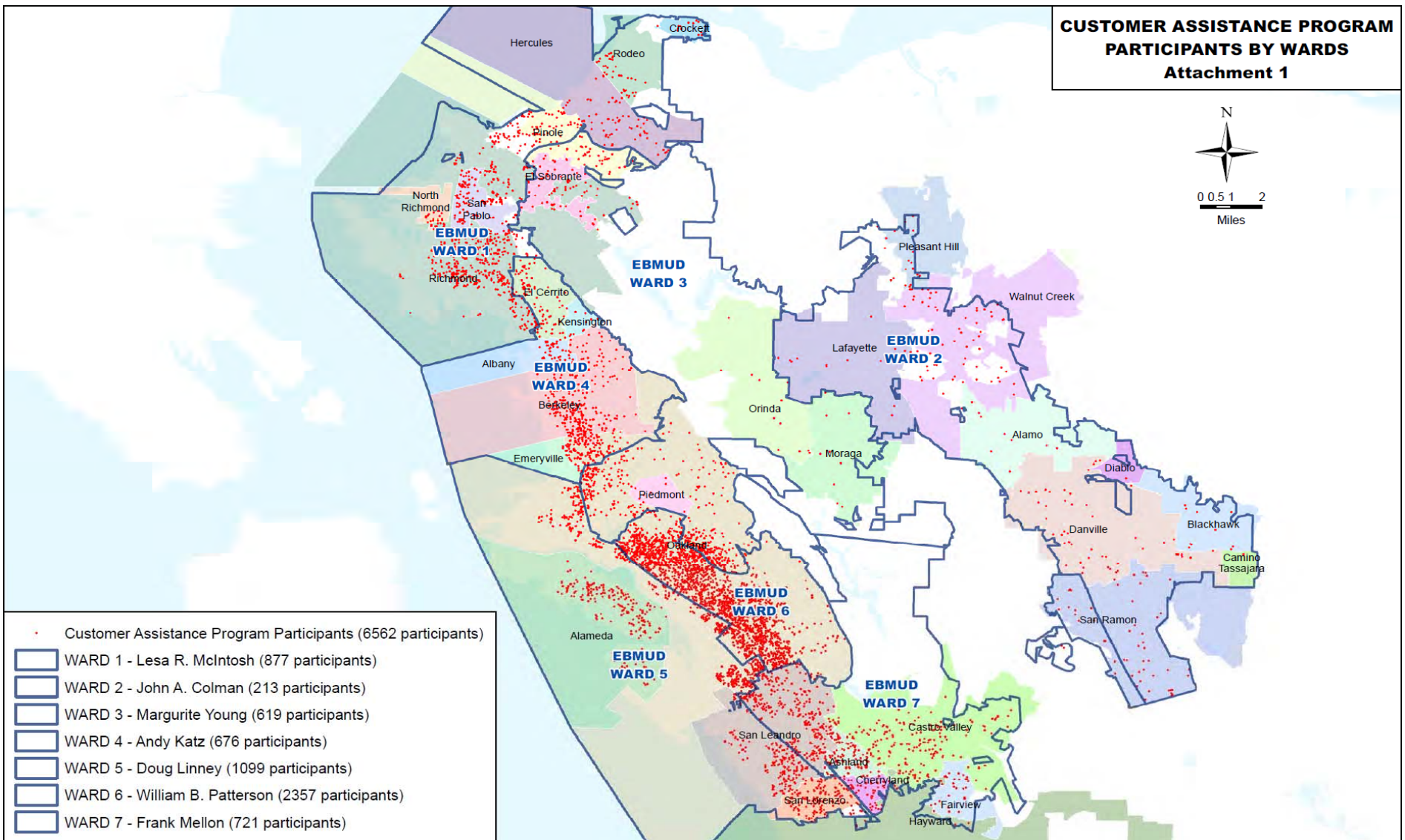
CUSTOMER ASSISTANCE PROGRAM OUTREACH TO CITIES

September 11, 2018

District-wide CAP Participation by Ward



CUSTOMER ASSISTANCE PROGRAM PARTICIPANTS BY WARDS Attachment 1



City of Emeryville



- Emeryville staff supports offering a discount to its sewer collection charges
 - Administer through District's CAP
 - Using District qualifying and recertification
 - 35-percent discount for CAP customers
- 10 CAP participants in Emeryville
- Estimated City cost: approx. \$1,000/year
- Emeryville staff is considering taking item to Council for action

City of Berkeley



- Berkeley currently offers a Low-Income Refund Program (100-percent)
 - 40 residents on current program
- Receptive to offer discounts to City's sewer collection charges
 - Administer through District's CAP
 - Use District's Qualifying and recertification
 - 35-percent discount for CAP customers
- 434 CAP participants in Berkeley
- Estimated City cost: approx. \$47,000/year

Approach being Explored with Emeryville and Berkeley



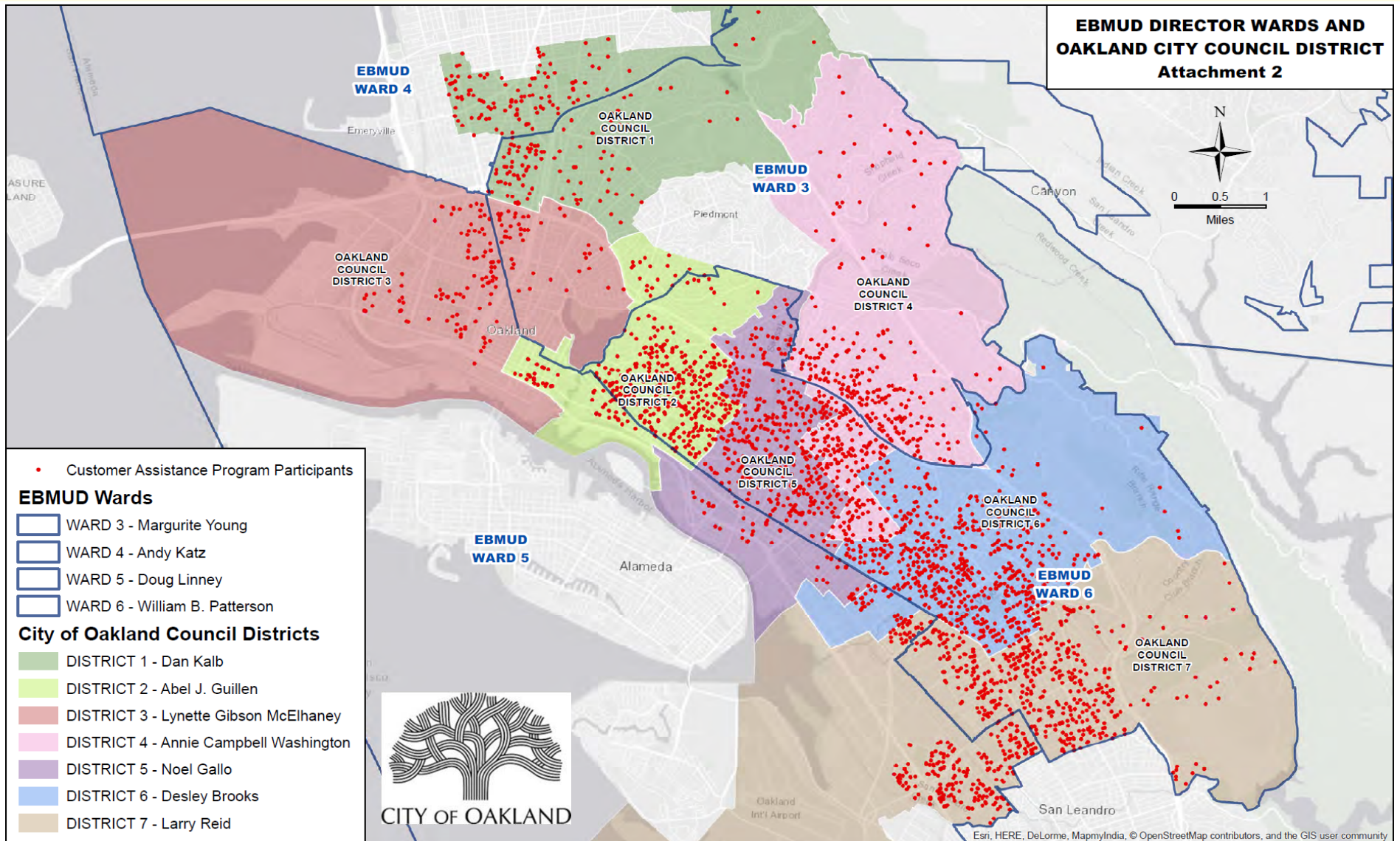
- Amend 2013 Agreements to include CAP collection and remittance procedures
 - District collects 65-percent of cities' sewer collection charges
 - District remits 1.54 times of amount collected
 - Cities pay District 35-percent of full amount
- Cities to independently determine the use of its funds to cover discount
- Require City Councils approval and establish limit of discounts

City of Oakland



- Met with Oakland staff in July 2018
 - 3,133 - 3,478 CAP participants in Oakland
 - Estimated cost for Oakland: \$508,000 to \$564,000 (35-percent discount)
- Oakland staff open to explore viability and shared its fiscal challenges
- City will assess Proposition 218 conformance
- Follow-up meeting on October 25, 2018
- Result of meeting and recommended actions will be shared with BOD

Next Steps and Future Discussions with Oakland



QUESTIONS?