



Serving People and the Environment
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Media Alert— Media Alert— Media Alert

The East Bay Municipal Utility District is issuing this alert to assist customers in the face of abnormally cold weather forecast tonight through the weekend. The National Weather Service is projecting temperatures to drop into the mid to low 20s during this period. This cold spell could cause household pipes to freeze.

EBMUD offers these tips to help homeowners protect their pipes during this cold spell:

- Insulate the water pipe leading to and from the house valve by wrapping with old towels, or foam pipe wrap materials available at hardware stores. Customers can also insulate faucets and pipes in unheated areas such as the garage or in crawl spaces by using the same materials.
- If customers' pipes do freeze, wrap the area around the house valve in an old towel and slowly pour warm—NOT boiling—water over it. Warm water can be obtained usually from the bottom valve of water heaters. Do NOT use a torch, it could burst the pipe or melt soldered pipe joints.

EBMUD can be reached at 1-866-403-2683, but the District will not be able to respond to most calls related to frozen pipes. We hope these tips will be helpful.

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